Honeywell

Honeywell Scanning & Mobility USB Serial Driver
Getting Started

The Honeywell Scanning & Mobility (HSM) USB Serial Driver is a CDC ACM driver that exposes HSM USB scanners as as a virtual COM port to the operating system and applications.

Installing the HSM USB Serial Driver

1. Uninstall any previous installed Honeywell USB Serial Drivers.

2. Extract the driver files and identify the two different types of installs supported:

    - Install_86.bat – For installing on a 32-bit Operating System.

    - Install_64.bat – For installing on a 64-bit Operating System.

    Note: When installing on Windows Vista or Windows 7 Operating Systems, you must have Administrator privileges or you will be prompted for an Administrator password.

3. To run the install, either double click on the appropriate Install_xx.bat file or open a Command Prompt:

    Start->Programs->Accessories->Command Prompt

4. If installing via the command prompt, change to the location to which you extracted your driver files and run the batch file appropriate for your Operating System. You will need to type the name of the .bat file to run the install.

    Note: To avoid the standard windows warning messages ("Do you want to allow the following programs to make changes to this computer") with Windows Vista and Windows 7 Operating Systems, you must install via running the Command Prompt as an administrator.
    *Select **Start->Programs->Accessories**, right click on the Command Prompt option, and select "Run as administrator." The command prompt window should say "Administrator: Command Prompt" in the title of the window.*

5. Connect one of the supported devices. The driver autoinstalls for the device.

Uninstalling the HSM USB Serial Driver

1. In the folder to which the driver files were extracted, identify the two different types of uninstalls supported:

    - Uninstall_86.bat – For uninstalling on a 32-bit Operating System.

    - Uninstall_64.bat – For uninstalling on a 64-bit Operating System.

    Note: When uninstalling on Windows Vista or Windows 7 Operating Systems, you must have Administrator privileges or you will be prompted for an Administrator password.

2. To run the uninstall, either double click on the appropriate Uninstall_xx.bat file or open a Command Prompt:

    Start->Programs->Accessories->Command Prompt

3. If uninstalling via the command prompt, change to the location to which you extracted your driver files and run the batch file appropriate for your Operating System. You will need to type the name of the .bat file to run the uninstall.

    Note: To avoid the standard windows warning messages ("Do you want to allow the following programs to make changes to this computer") with Windows Vista and Windows 7 Operating Systems, you must uninstall via running the Command Prompt as an administrator.
    *Select **Start->Programs->Accessories**, right click on the Command Prompt option, and select "Run as administrator." The command prompt window should say "Administrator: Command Prompt" in the title of the window.*

Technical Assistance

If you need assistance installing or troubleshooting your device, please call your distributor or the nearest technical support office:

North America/Canada
Telephone: (800) 782-4263
E-mail: hsmnasupport@honeywell.com
Latin America
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Online Technical Assistance

You can also access technical assistance online at www.honeywellaidc.com.