

Dolphin[™] CT40 Series

Mobile Computer



User Guide

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Patents

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Customer Support

Technical Assistance

To search our knowledge base for a solution or to log in to the Technical Support portal and report a problem, go to www.hsmcontactsupport.com.

For our latest contact information, see www.honeywellaidc.com/locations.

Product Service and Repair

Honeywell International Inc. provides service for all of its products through service centers throughout the world. To find your service center, go to www.honeywellaidc.com and select Support. Contact your service center to obtain a Return Material Authorization number (RMA #) before you return the product.

To obtain warranty or non-warranty service, return your product to Honeywell (postage paid) with a copy of the dated purchase record. To learn more, go to www.honeywellaidc.com and select **Service & Repair** at the bottom of the page.

For ongoing and future product quality improvement initiatives, the mobile computer comes equipped with an embedded device lifetime counter function. Honeywell may use the lifetime counter data for future statistical reliability analysis as well as ongoing quality, repair and service purposes.

Limited Warranty

For warranty information, go to www.honeywellaidc.com and click **Resources** > **Product Warranty**.

CHAPTER

ABOUT THE COMPUTER FEATURES

This chapter introduces the Dolphin CT40 Mobile Computer with the Android operating system. Use this chapter to learn about the basic computer features, functions, and accessories.

About the Dolphin CT40 Mobile Computer

Dolphin CT40 mobile computers, built on the Mobility Edge[™] platform, deliver real-time connectivity, advanced data capture, and future-proof investment protection. All CT40 models come equipped for fast Wi-Fi connectivity with a WLAN 802.11 a/b/g/n/ac radio and Bluetooth (v5.0) technology that includes Bluetooth Low Energy (BLE) support. CT40-L1N models provide additional connectivity with a wireless WWAN radio for high speed data and quality voice support across all network technologies. CT40 WWAN models also include an integrated global positioning satellite (GPS) receiver that supports GPS protocols including, Simultaneous GNSS Receiver Support for GPS, GLONASS, Galileo and Beidou GPS. Honeywell also offers white disinfectant-ready CT40 models that are designed to resist the effects of harsh chemicals in a health care environment, see page 87.

Note: Throughout this manual, all versions of the mobile computer are referred to as the CT40 unless information is specific to a particular model. The Settings app varies by computer model and OS version. Your computer may not include all the features shown throughout the manual.

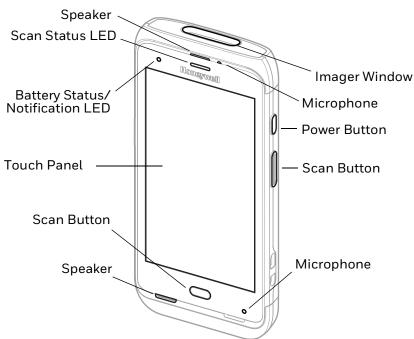
Model Overview

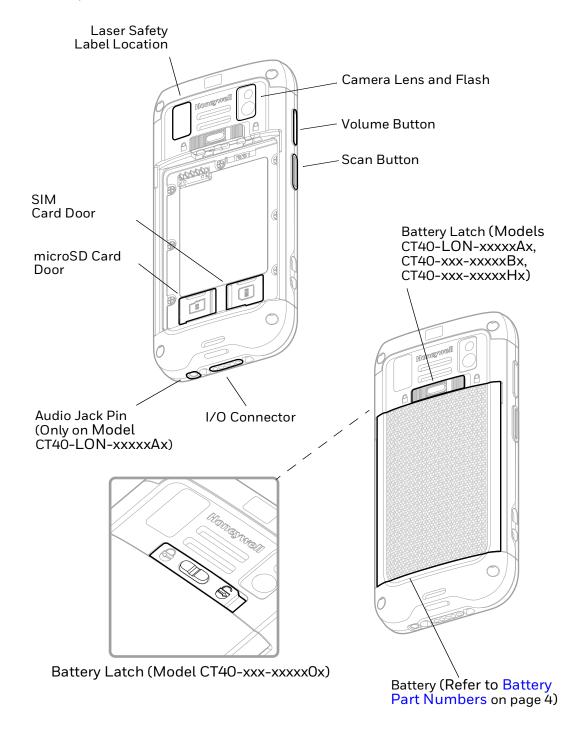
Available Feature	Model CT40-LON	Model CT40-L1N
Android operating system, upgradeable through Android R	х	х
2.2 GHz Qualcomm Snapdragon™ 660 octa-core processor	х	х
2GB/4 GB DDR4 RAM, 32 GB flash memory	x	х
Choice of Honeywell high performance 2D imager with ergonomic Scan buttons	x	x

Available Feature	Model CT40-L0N	Model CT40-L1N
WLAN IEEE 802.11 a/b/g/n/ac radio; Wi-Fi certified	х	х
Bluetooth™ V5.0 and Bluetooth Low Energy (BLE) technology support	×	x
NFC technology for short-range wireless data exchange	х	×
Wireless WWAN radio for high speed data and quality voice support across all network technologies		x
Integrated GPS receiver; GPS Supported Protocols: Simultaneous GNSS Receiver Support for GPS, GLONASS, Galileo and Beidou		x
Mid-tier rugged specifications with IP64 sealing	х	×
Customer-accessible microSD™ slot for removable memory cards up to 512 GB (SDXC/SDHC/SDIO-compliant)	x	x
Value-added software components supporting specialized imaging and OCR functions	x	x
13-megapixel color camera, 4K video with image stabilization and advanced software features for enhanced exposure control	x	x
Large, high definition, bright color, outdoor-readable display with responsive multi-touch capacitive touch panel*	x	x
Integrated ambient light sensor, proximity sensor, and accelerometer	x	x
Audio Jack (models configurations CT40-LON-xxxxxAx only)	х	
* Use of a screen protector may have small effect on the capacitive touch panel performance.		

Note: To learn more, see Appendix A: Specifications beginning on page 91.

Features of the CT40





 Phone feature is available only on CT40-L1N models. On CT40-L0N and CT40-L1N models, the SIM slot supports use of an UICC card for NFC Secure Element NFC link encryption.

About the Battery

The computer uses a rechargeable Li-ion battery as its main power source. Several factors determine the life of the battery, such as display brightness, display timeout, input device, extreme temperature, and battery usage. Honeywell recommends that you keep the battery charged at all times to prevent data loss.

Dolphin CT40 computers are designed for use with battery model CT50-BTSC manufactured for Honeywell International Inc. For a list of compatible accessories for the CT40 mobile computer series and their part numbers, see the Dolphin CT40 *Accessory Guide*, available for download from the CT40 product page at www.honeywellaidc.com.

Contact your local sales representative for replacement battery ordering information.



Caution: Improper battery replacement or incompatible device usage may result in risk of burns, fire, explosion, or other hazard. Dispose of lithium-ion batteries according to local regulations. Risk of fire and burns if improperly handled. Do not open, crush, heat above 60°C (140°F), or incinerate.

Battery Part Numbers

Model	Battery P/N
CT40-xxx-xxxx0x	318-055-010 or 318-005-011
CT40-xxx-xxxxHx	318-055-017
CT40-LON-xxxxAx	318-055-014 or 318-055-015
CT40-xxx-xxxxBx	318-055-014 or 318-055-015
Configuration number (CN) is located on the label in the battery well of the mobile computer.	

.

Caution: Read Battery Recommendations and Safety Precautions on page 11 and all cautionary markings on the battery, charging peripheral, and device using the battery before attempting to install, use, or charge the battery.

Charge the Battery Before Use

Dolphin CT40 computers ship with the battery significantly discharged of power. Fully charge the battery before using your computer for the first time.

You can charge the battery with a Dolphin CT40 series charging accessory before or after you install the battery in the computer. A fully discharged battery charges in approximately **6 hours**.

To charge the battery before you install it in the computer:

 Insert the battery into the CT40 Quad Battery Charger or the battery well of a CT40 Standard Home Base or Ethernet Home Base connected to a power source.

To charge the battery after installing it in the computer:

• Insert the computer into a CT40 Standard Home Base, Ethernet Home Base, Charge Base, Net Base, or Snap-On USB Adapter connected to a power source.

Replace the Battery



Caution: Improper battery replacement or incompatible device usage may result in risk of burns, fire, explosion, or other hazard. Dispose of lithium-ion batteries according to local regulations. Risk of fire and burns if improperly handled. Do not open, crush, heat above 60°C (140°F), or incinerate.

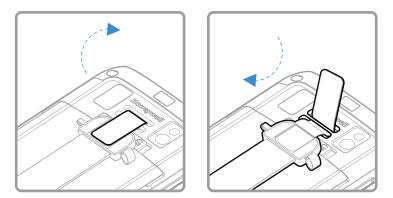
If your battery power is low, you need to either charge the battery in the computer, or replace it with a charged battery.

Remove the battery:

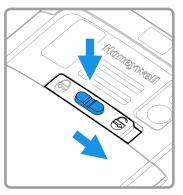
- 1. Save your files and close any open applications.
- 2. Press and hold the **Power** button until the options menu appears.
- 3. Tap Power Off.

Note: Using the computer while charging the battery increases the time required to reach a full charge.

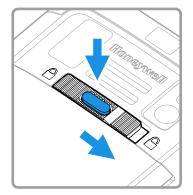
4. Disconnect one end of the hand strap from the computer.



- 5. Unlock the battery
 - a. Press and hold down the small button on the battery latch, and then slide the latch toward the right side of the computer to unlock the battery for model CT40-xxx-xxxx0x.



b. Press the button on the battery latch and then slide the latch toward the right side of the computer and battery will pop up for the models CT40-LON-xxxxxAx, CT40-xxx-xxxxBx, CT40-xxx-xxxxHx.

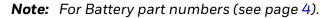


6. Lift up on the edge of the battery and remove it from the computer.



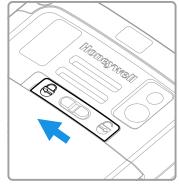
Install the Battery

1. Insert the charged battery into the computer.

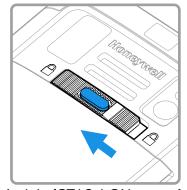




2. Battery lock position



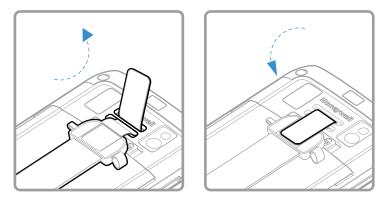
Model (CT40-xxx-xxxx0x)



Models (CT40-LON-xxxxAx, CT40-xxx-xxxxBx, CT40-xxx-xxxxHx)

Note: Slide the battery latch toward the side of the computer to engage the lock for CT40- xxx-xxxx0x.

3. Attach one end of the hand strap to the computer.



4. Press and hold **Power** button for approximately 3 seconds, and then release the button.

About the Battery Status

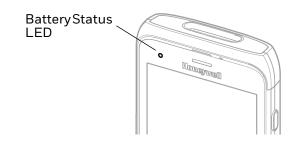
Use the battery icon in the Status bar at the top of the screen to see the charge level of your battery. If you want more detailed information on your battery, such as usage time, charge remaining on the battery, or battery health information,

open **Settings** app 🔯 and tap **Battery**.

Battery Status I	cons
------------------	------

lcon	Status
	The battery charge is at 100%.
.	The battery charge is at 50%.
	The battery charge is low. You need to charge or replace the battery soon.
Ō	The battery is critically low. You need to replace the battery now or connect the computer to a charging accessory.
Ċ	The computer is connected to external power and the battery is charging.
2	There is a battery error. Install another battery. If the problem persists, call Honeywell Technical Support.

The Battery status LED color and behavior (e.g., steady on, blinking, off) indicates the charging status of the battery. To view status descriptions and to learn how to modify the Battery LED behavior, see About the Battery Status LED Setting on page 9.



About the Battery Status LED Setting

You can change the behavior of the Battery status LED if the out-of-box behavior for a charging battery (blinking green) is not acceptable to your environment.

You can choose one of three options:

- Default Battery LED (optional Android OS configuration)
- Honeywell Battery LED (factory default, out-of-box configuration)
- No Battery LED

Honeywell Battery LED Behavior (Factory Default/Out-of-Box Configuration)

Connected to Power	LED State	Description
No	Blinking amber	Battery level is below 15%
No	Off	Battery level is more than 15%
Yes	Steady amber	Battery level is between 0% and 60%
Yes	Blinking green	Battery level is between 60% and 95%
Yes	Steady green	Battery level is above 95%
Either	Blinking red	Battery error

Default Battery LED Behavior (Optional Android OS Configuration)

Connected to Power	LED State	Description
No	Blinking red	Battery level is below 15%
No	Off	Battery level is 15% or more
Yes	Steady red	Battery level is below 15%
Yes	Steady amber	Battery level is between 15% and 90%
Yes	Steady green	Battery level is 90% or more

Select the No battery LED setting if you want to use the LED as a notification LED for applications or device management solutions. For more information on how to use the LED as a notification LED, see http://developer.android.com/guide/topics/ui/notifiers/notifications.html.

Change the Battery Status LED Behavior

To change the battery status LED behavior:

- 1. Swipe up from the bottom of the Home screen to access all apps.
- 2. Tap Settings 🔯 > Honeywell Settings > Battery LED.

- 3. Choose one of the options:
 - **Default Battery LED** (optional Android OS configuration)
 - Honeywell Battery LED (factory default/out-of-box configuration)
 - No Battery LED

Check the Battery Level and Usage

In addition to the Battery status icon and LED, you can monitor the battery status from the Settings app.

- 1. Swipe up from the bottom of the Home screen to access all apps.
- 2. Tap Settings 🙆 > Battery.

The current percentage of battery power remaining and the amount of usage time left on the battery appear on the screen. A list shows the battery usage for individual apps and services. For usage details, select one of the apps or services in the list. You can also access the Battery saver feature from the battery screen.

About Battery Life and Conservation

If you store the battery outside of the computer for long periods of time, the battery slowly discharges. To maintain battery performance, storing the battery in a charger is recommended. Use the reference table below to learn about how to conserve battery power.

When You Want to:	Do this to Save Battery Power:	
Use the computer and the low battery status icon appears or the battery light turns on.	 Do one of the following: Connect the computer to a charging accessory. Replace the Battery (see page 5). 	
Stop using the computer for 5 minutes or more.	Make sure that the low battery status icon is not on the screen and that the battery status LED is not on. Press and release the Power button to suspend the computer.	
Store the computer for more than a day.	• If you are storing the computer for a few days (such as over the weekend), install a fully charged battery or connect the computer to a power source.	
	• If you are storing the computer for a longer period of time, remove and charge the battery. When the battery is done charging, store both the battery and the computer is a cool location.	
	 If you store the battery for several months, recharge the battery periodically to keep it at peak performance. 	
Store the battery outside of the computer.	Store the batteries in a charger.	

Battery Recommendations and Safety Precautions



Caution: Improper battery replacement or incompatible device usage may result in risk of burns, fire, explosion, or other hazard. Dispose of lithium-ion batteries according to local regulations. Risk of fire and burns if improperly handled. Do not open, crush, heat above 60°C (140°F), or incinerate.

- For maximum battery life, charge the battery at 20 °C (68 °F) to 25 °C (77 °F) and store at 20 °C (68°F) with a 30%-50% charge.
- Do not store the battery at temperatures above 60 °C (140 °F). Storage above 60 °C (140 °F) may damage the battery.
- Charge the battery before use. Battery ships with only a partial charge.
- See Charge the Battery Before Use on page 5 for approved charging methods. Use of this battery in other devices could result in damage to the device or battery.
- Avoid dropping the battery or computer. If you suspect that the battery or computer is damaged, send it to Honeywell service center for inspection.
- Replace the battery only with another CT50-BTSC model battery (Battery Part Numbers, see page 4). This battery has been tested in accordance with applicable safety standards. Contact your Honeywell sales representative or distributor if this battery is no longer available.
- Discarded batteries may create a safety hazard. Before disposal, cover the battery contacts with electrical insulating tape.
- Do not modify the battery or attempt to insert foreign objects into it.
- Do not solder directly to the battery contacts.
- Do not drop the battery or apply mechanical shocks or pressure to it.
- Do not immerse batteries into, or expose them to, water or seawater.
- Do not incinerate, microwave, throw into a fire, or expose batteries to temperatures above the maximum rating.
- Do not dissemble a battery or try to open or penetrate its housing.

Enable Airplane Mode

If you do not need to connect to any wireless networks, you can enable Airplane mode to turn off the radios and save battery power.

- 1. Swipe up from the bottom of the Home screen to access all apps.
- 2. Tap Settings 🔯 > Network & Internet.
- 3. Tap Advanced.

4. Tap the toggle button next to **Airplane mode**. An airplane icon **A** appears in the status bar to indicate Airplane mode is turned on.

Power On the Computer

After you have fully charged and installed a battery, power on the computer for the first time:

• Press and hold the **Power** button for approximately 3 seconds, and then release the button.

Welcome Screen

The first time you power on the computer, a Welcome screen appears. You can either scan a configuration bar code or use the Wizard to manually set up the computer. To learn more about how to Scan Bar Codes, see page 39. To learn more about configuring multiple devices using Wi-Fi Staging app, see page 75.

During the manual setup process, follow the prompts on the screen as the wizard has you:

- Set the default language.
- Set up the Wi-Fi network connections.
- Set the time, date, and time zone.
- Personalize (name) the computer.
- Set up security and privacy options.

Once you complete the initial setup, the Welcome screen no longer appears when you power on the computer and **Provisioning mode** is automatically turned Off (disabled). Scanning a bar code to install applications, certificates, configuration files, and licenses on the computer is restricted when **Provisioning mode** is turned Off. To learn more About Provisioning Mode see page 74.

Unlock the Screen

The screen lock automatically activates every time the computer is turned on or when the computer wakes from sleep mode.

• Swipe up from the lock icon at the bottom of the screen.

The level of security provided depends on the type of lock set (e.g., Swipe, Pattern, PIN, or Password). The default setting (Swipe) provides no protection against unauthorized access to your computer.

Change the Screen Lock to Protect the Computer

After you start using the computer, you should change the screen lock to prevent unauthorized persons from accessing the computer after the screen lock activates, unless they input the correct password, pin, or pattern.

The recommended setting for the Screen Lock is to enable a Password lock. Use a strong password value (e.g., include numbers, characters, special characters, and mix character case).

- 1. Swipe up from the bottom of the Home screen to access all apps.
- 2. Tap Settings 🔯 > Security & Locations > Screen lock.
- 3. Choose one of the following options:
 - None
 - Swipe
 - Pattern
 - PIN
 - Password
- 4. Follow the on-screen prompts to complete the setup.
- 5. Exit the Settings app.

Configure the Screen Backlight

The display has an ambient light sensor that automatically adjusts the backlight intensity to conserve power and ensure the display is readable. You can also manually set the backlight intensity if you do not want to use the automated adaptive brightness feature.

- 1. Swipe up from the bottom of the Home screen to access all apps.
- 2. Tap Settings 🙆 > Display.
- 3. Choose one of the following options:
 - To have the computer automatically adjust the brightness for your work environment, turn on the **Adaptive brightness** setting. You can tap **Adaptive brightness** to toggle the feature On or Off.
 - To set the brightness level manually, verify the Adaptive brightness feature is turned off, and tap **Brightness level**. Adjust the slider to set the brightness level.

About the Good Read LED

The Scan Status LED indicates the read status of the imager when scanning a bar code. When active, the LED illuminates the outer ring of the front speaker. To learn more about how to use and configure the imager for scanning, see Chapter 3: Use the Imager beginning on page 31.



Good Read LED Descriptions

LED Color	Description	
Green	Good read of a bar code.	
Blinking green	The data collection imager is processing or starting up.	
Red	Failure to scan bar code. Check to make sure you have the correct symbology enabled.	

About the Audio Features

The CT40 has multiple speakers, a microphone, and several software tools to configure sound volume or enable vibration feedback.

Adjust Speaker Volume

Use the Volume button on the left side of the computer to adjust the volume of ringtones, media, notifications or alarms.

Note: The volume setting varies by OS version.

- 1. Press either the **Volume Up** or **Volume Down** button. The volume slider appears.
- 2. Depending on OS version:
 - Tap the down arrow 🗸 to expand the options, or
 - Tap 🍄 for **Sound** settings.

Enable Vibrate Mode

You can use the Volume button to quickly enable Vibrate mode so the computer vibrates instead of emitting sound for notifications and rings. If you still want to hear alarms, turn on the Alarms only feature.

Note: The Vibrate mode varies by OS version.

Depending on OS version:

- 1. Press the Volume down button until the computer vibrates.
- 2. To turn on the Alarms only feature, press the Volume Down button again with the volume slider open.

OR

- 1. Press one of the Volume buttons until the volume slider appears.
- 2. Tap 📮 to toggle between Vibrate, Off, and On.

The status bar at the top of the screen indicates the active mode:

- When Vibrate mode is active, """ appears.
- When Alarms only mode is active, the Do Not Disturb icon lacet appears.

Audio Settings

This section describes the audio and sound settings you can configure in the Settings app.

• To change audio settings, start the **Settings** app 📀 and tap **Sound**.

Sound Settings

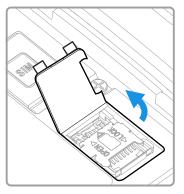
Setting	Description	
Media Volume	Use the sliders to set the volume for media (e.g., music, videos, and	
Call Volume	games), calls, alarms and rings (notifications and ringtones).	
Alarm Volume]	
Ring Volume		
Also Vibrate for calls	Select to enable vibrate mode when the phone is ringing.	
Do not disturb	Select to set which notifications to let through when you have Do Not Disturb turned On and when you want to be left alone.	
Shortcut to prevent ringing	Set Press Power & Volume Up together. Options include: Vibrate, Mute, and Do Nothing.	
Phone ringtone	Select a default ringtone.	
Default notification sound	Select a notification sound.	
Advanced		
Default alarm sound	Select a alarm sound.	
Other sounds and Vibrations	Turn sounds On or Off for:	
	Dial pad tones	
	Screen locking sounds	
	Charging sounds	
	Touch sounds	
	Touch vibration	

Insert a microSD Card

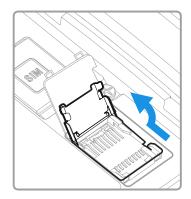
You can use a microSD card to increase file storage capacity or to install software. Honeywell recommends the use of Single Level Cell (SLC) industrial grade microSD or microSDHC memory cards with the computer for maximum performance and durability.

Note: Format the memory card before initial use.

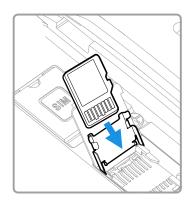
- 1. Save your files and close any open applications.
- 2. Press and hold the **Power** button until the options menu appears.
- 3. Tap Power Off.
- 4. Remove the battery from the computer, refer to page 5.
- 5. Lift up the edge of the SD card access door.



6. Press down gently and slide the card holder toward the open access door. Lift the edge of the holder up.



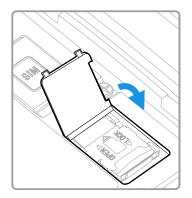
7. Insert the microSD card into the card holder with the contacts facing out.



8. Close the holder with the card inserted. Press down gently on the card holder and slide it into the locked position.



9. Close the SD card access door.



10. Install the battery, Refer to page 7.

How to Transfer Files

To transfer files you need to physically connect the CT40 mobile computer to your workstation (e.g., laptop or desktop computer) through a USB connection. When the mobile computer is connected and USB is configured for file or photo transfer, use a file browser (e.g., File Explorer or Windows Explorer) on your workstation to transfer files between the two computers. If you are transferring files to and from a Mac, use the Android File Transfer application (available from www.android.com/filetransfer).

Note: File transfer through a USB connection is disabled by default. You need to configure the USB connection for transferring files or photos.

You can use these accessories to connect your mobile computer to your workstation:

- Home Base or Ethernet Home Base, and a standard USB Type B to A cable.
- Snap-On Adapter, Tethered USB Cable Client (CT40-SN-USB-0).

Configure USB Connection and Transfer Files

- 1. Connect the CT40 to your workstation.
- 2. On the CT40, swipe down from the top of the screen to see the notifications.
- 3. Tap Android System notification twice, to open the options menu.
- 4. Select either File Transfer or PTP.
- 5. Open the file browser on your workstation.
- 6. Browse to the CT40. You can now copy, delete, or move files between the CT40 and your workstation.

Note: The CT40 supports Hi-Speed USB communications (USB 2.0) with a maximum data transfer rate of 480 Mbps.

Accessories for the Computer

The Dolphin CT40 ships with a battery and hand strap. All other accessories are ordered and shipped separately.

For a complete list of compatible accessories for the CT40 mobile computer series and their part numbers see the Dolphin CT40 *Accessory Guide* available for download from the CT40 product page at www.honeywellaidc.com.

Contact your local sales representative for ordering information.

Accessory Description		
Ethernet Home Base (Model CT40-EB)	Use the Ethernet Home Base to hold a computer with a battery installed, charge a spare battery pack, charge the main battery pack, and provide power to the mobile computer. The Ethernet base has a USB client connector (Type B) as well as an Ethernet connector.	
Home Base (Model CT40-HB)	Use the Home Base to hold a computer with a battery installed, charge a spare battery pack, charge the main battery pack, and provide power to the mobile computer. The Home Base has a USB client connector (Type B).	
Charge Base (Model CT40-CB)	The Charge Base is a 4-slot charging cradle that can power four computers, and charge their main batteries.	
Net Base (Model CT40-NB)	The Net Base enables up to four computers to communicate with a host device over an Ethernet network. The Net Base also provides a second RJ45 Ethernet port for connection to an additional device such as a printer, workstation, or another Net Base.	
Quad Charger (Model CT40-QBC)	Use the quad charger to charge up to four batteries.	
Snap-On Adapter, Tethered USB Cable (Model CT40-USB)	Use this snap-on adapter for tethered USB client connectivity. This for transferring data or charging your computer.	
Scan Handle (Model CT40-SH-DC)	Attach the scan handle to the CT40 mobile computer for easier grip and trigger action when scanning labels.	
Holster	Use the holster to carry the computer hands-free in the work environment.	
Battery	To learn About the Battery, see page 4.	
Display Dock (Model CT40-DB)	Display Dock for connection with an external display, and extends I/O for HDMI, Ethernet communications, and three USB ports. To learn more about this accessory, see the Display Dock User Guide on the device product page at www.honeywellaidc.com.	
Vehicle Dock (Model CT40-VD)	Vehicle dock with hard-wired 3-pin power cable. To learn more about this accessory, see the Vehicle Dock User Guide on the device product page at www.honeywellaidc.com.	

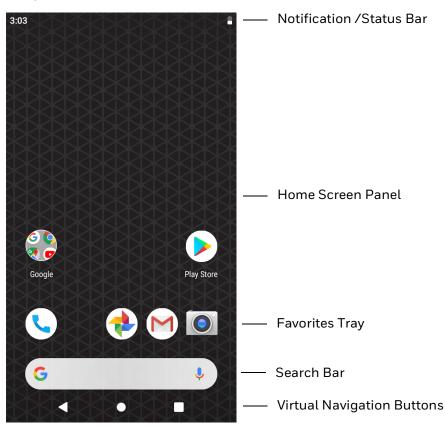
CHAPTER

2 ABOUT THE USER INTERFACE AND APPLICATIONS

Use this chapter to learn about the user interface and how to interact with the screen. You can also use this chapter to learn about the Honeywell applications on the computer.

About the User Interface

The Android operating system provides a touch-friendly and easy-to-navigate user interface. When you turn on the mobile computer, the Home screen is the first screen that appears after language provisioning and the startup wizard is complete.



Home Screen Features

ltem	Description	
Notifications panel / Status bar	Status icons to the left tell you when an app has sent notifications, such as an arriving message. System icons to the right display the current wireless and network connection state and battery level.	
Search bar	Search the Internet or the computer using Google™. Tap the microphone icon in the search box to initiate a voice search or command.	
Home Screen Panel	You can create more than one custom Home screen panel. Swipe left or right on the Home to switch between your custom panels.	
Favorites tray	App icons in the customizable tray are visible on all Home screen panels.	

Navigation and Function Buttons

Your mobile computer has virtual buttons on the front panel below the Favorites tray and hardware buttons located on the sides for easy navigation and quick feature access when using the computer.

For button locations, see Features of the CT40 on page 2.

Navigation and Function Button

Back	Tap to return to the previous screen.
Home	Tap to return to the Home screen.
Recent Apps	Tap to view and switch between recently used apps.
Scan	Tap the front (on-screen) Scan button to trigger the scanner.
Volume	Press the top of the Volume button to raise the speaker volume. Press the bottom of Volume button to lower the speaker volume.
Scan	Press the right or left Scan button to trigger the scanner.
Power Button	Power the computer on or off (see page 12). Place the computer in sleep mode or wake the from sleep mode. Sleep mode turns the computer screen off after a set length of time (see page 57). Access the power menu (i.e., Power off, Restart, xx). Perform a manual restart if touchscreen is unresponsive (see page 84).
	Recent Apps Scan Volume Scan Scan

About Status Bar Icons

Status and notification icons show you the current status of your network, the battery, notifications, and sounds. Use the table below to understand some of the most common icons.

Status and Notification Icons

lcon	Description	lcon	Description
\bigcirc	Pending alarm and Alarm is set.	վ_ի	Vibrate mode is turned on.
.)	New text message or multimedia message.	¥	Airplane mode is turned on.
1	Error with text or multimedia message delivery.	*	Bluetooth is turned on.
$\mathbf{>}$	New email	Ö	SD card is full.
Ŷ	Computer is connected to a PC with a USB cable.	•	Wi-Fi network connected with full signal strength.
Ð	Synchronizing data.		Wi-Fi network connected but no signal strength.
Ð	Error with sync or sign-in.		Phone connected with full amount of bars.
‹·›	Computer is connected with Ethernet.	1 !	Phone connected with full amount of bars but no Internet connection.

Remap a Button

You can change the default function of the Left Scan, Right Scan, or Camera buttons as well as the Back, Recent, Home, and Search virtual buttons.

- 1. Swipe up from the bottom of the Home screen to access all apps.
- 2. Tap Settings 🙆 > Honeywell Settings > Key Remap.
- 3. Tap the plus sign (+).
- 4. Press the button you want to remap or select one of the virtual buttons.
- 5. Tap **OK**.

- 6. Select one of the following options:
 - Tap **Keys** to view available functions. Select the function you want assigned to the button.
 - Tap **Apps** to view available applications. Select the application you want assigned to the button.
 - Tap **Actions** to enter an Intent or Broadcast. Tap **OK** to assign the action to the button. For example, to start an Intent, type com.android.settings/com.android.settings.wifi.WifiSettings.
 - Tap **Text** to type characters to display when the remapped key is pressed. Use a comma "," to separate the characters. Tap **OK** to assign the text to the button. Examples are listed below:

Input Text	Button Press
A,A,B	aab
SHIFT_LEFT,A,SHIFT_LEFT,B or CAPS_LOCK,A,CAPS_LOCK,B	АВ
SHIFT_LEFT,1	!
CTRL_LEFT,A	(Select All)
VOLUME_UP	(Volume Up)

- **Note:** Lower case text is not supported in the **Text** field. Text must be entered in upper case. For example, "H,e,l,l,o" will display as "h", whereas "H.E.L.L.O" will display as "hello".
 - 7. Tap Keys or Applications to view the available functions.
 - 8. The function you selected now appears next to the button name.

Restore Default Button Action

To restore the button default action:

- 1. Swipe up from the bottom of the Home screen to access all apps.
- 2. Tap Settings 📀 > Honeywell Settings > Key Remap.
- 3. Tap the clean icon 😻.
- 4. Choose the remapped button(s) you want restored to the default setting.
 - Tap the check box next to the button.

OR

- Tap **All Select** to choose all the buttons.
- 5. Tap **Delete**.

View and Manage Notifications

You can view recent events on the computer, manage system notifications, change a setting or quickly respond to an app notification by opening the notifications panel.

When a notification icon appears in the status bar at the top of the screen:

- 1. Swipe down from the top of the screen to open the notifications panel.
- 2. Respond to the notification. You can take one of the following actions:
 - Tap the notification to open the associated app.
 - Tap a quick-reply or action command (e.g., Reply, Archive) if available.
 - Swipe the notification sideways, off the screen to dismiss it. Note that some notifications cannot be dismissed.
 - Slide the notification left or right to reveal the settings icon .
 Choose between Stop notifications or Keep showing.

To close the notification panel, swipe up from the bottom of the screen, or tap the **Back** or **Home** buttons.

Open Quick Settings

Use the Quick Settings screen to quickly access common settings. Tap an icon to toggle the feature on/off or to open additional settings.

- To open Quick Settings, swipe down twice from the status bar at the top of the screen.
- To close Quick Settings, tap the top of the screen, **Back** or **Home** buttons.

Customize the Home Screen

You can add application icons to any Home screen for easier access.

- 1. Swipe up from the bottom of the Home screen to access all apps.
- 2. Tap and hold the app you want to add. The computer vibrates, and then switches to a smaller view of the Home screen panels.
- 3. Drag and drop the app icon into place.
 - If you want to add another home screen, drag the icon to the right edge of the screen before releasing the icon.
 - If you want to create a folder, drag and drop the icon on top of another icon.

To add widgets or customize the look of the Home screen:

- 1. Tap and hold an empty section of the Home screen.
- 2. Select either Wallpapers, Widgets, or Home Settings.

Customize the Favorites Tray

Modify the Favorites tray to contain the apps you use the most.

- 1. Tap and hold the app icon you want to replace on the Favorites tray.
- 2. Drag and drop the app on "X Remove" at the top of the screen.
- 3. Swipe up from the bottom of the screen to access all apps.
- 4. Tap and hold the icon of the app you want to add.
- 5. Drag and drop the icon into position on the Favorites tray.

Use Google™ Search

Use the Google Search field on the Home screen to help you find anything you need on the computer or on the web.

1. On the Home screen, tap inside the Google Search box and begin to type your search term.

As you type, suggestions from Google web search appear below the Search box, and results from the computer (such as apps or contacts) appear below the web search results.

2. Tap a suggestion to search for it immediately, or tap the arrow to add the term to the search field without starting to search.

About Screen Gestures

Use your fingers or the stylus to manipulate icons, buttons, menus, the on-screen keyboard, and other items on the screen.

• Tap

Tap to select something, toggle a setting on or off, or activate a field for text entry. An on-screen keyboard automatically appears for text entry.

• Tap and hold

Tap and hold an item but do not lift your finger or stylus until an action occurs.

• Drag and drop

Tap and hold an item, and then slide your stylus or finger across the screen until you reach the target position. Lift your finger or stylus off the screen to drop the item in place.

• Swipe

Quickly move your finger across the screen, without pausing when you first touch the screen. For example, you can swipe a Home screen left or right to view the other Home screens.

• Slide

Slowly move your finger across the screen, without pausing when you first touch the screen. For example, you can slide a notification to the left until the Settings gear is revealed.

• Double-tap

Tap quickly twice on a web page, map, or other screen to zoom in. Double-tap again to zoom out.

• Pinch

In some apps, you can zoom in and out by placing two fingers on the screen at once and pinching them together (to zoom out) or spreading them apart (to zoom in).

Set the Time Zone

The computer gets the current date and time from its network connection. If preferred, you can change this behavior and manually set the time zone for your location.

- 1. Swipe up from the bottom of the Home screen to access all apps.
- 2. Tap Settings 🔯 > System > Date & Time.
- 3. Tap Automatic time zone to turn off the feature.
- 4. Tap **Select time zone** and choose the time zone for your location.

About Honeywell Applications

Honeywell applications help you troubleshoot and connect your computer to other devices and networks. Some of the applications in this table are located in the Power Tools app. To learn more about Honeywell Power Tools, go to www.honeywellaidc.com to download the *Dolphin Power Tools User Guide*.

Honeywell Applications Available on the Computer
--

lcon	Application	Description
0	AutoInstall Settings	Enable the AutoInstall feature, to automatically install *.zip or *.apk files containing applications saved in the Internal shared storage\honeywell\autoinstall folder and IPSM card\honeywell\autoinstall folder on the computer during the power-up boot or reboot process.
	Demos	Honeywell Demo apps demonstrate the basic capabilities of the computer and are not intended as functional business solutions. The demos included, demonstrate scanning, signature capture, NFC functionality, and printing via Bluetooth technology. Information on how to create custom applications for your Honeywell mobile computer can be found in the Honeywell Software Development Kit (SDK) for Android, available from the Technical Support Downloads Portal.
\bigcirc	HUpgrader	Use to the HUpgrader app to view the current OTA version on the computer, check for updates, or initiate an OTA upgrade from storage.
	Scanner Edge	View connected devices.Pair with a Bluetooth Scanner.Disconnect a Bluetooth Scanner.
	SIM Selection	The SIM Selection app only appears on CT40L1N models equipped with dual SIM slots. Use the SIM Selection app to configure and switch between two SIM cards installed in the computer.
Dolphin Pov	wer Tools	
	BattMon	BattMon provides information on the charge status and health of the battery, and provides access to activate battery status notifications and battery charging history logs.
	ConfigApps	The ConfigApps Power Tool gives you the ability to enable or disable apps installed on the computer and to uninstall app updates that may be causing storage or performance issues. You can also view the total number of apps on the computer and the total number of apps currently disabled.
	Configure Autorun	Configure Autorun provides the ability to set applications to automatically run after a reboot.
i	Diagnostic Information	Diagnostic Information provides access to system statistics, notifications and version information about the computer.

lcon	Application	Description
	EZConfig	EZConfig supports advanced customization and configuration of the hand held computer. EZConfig includes a standard XML editor and configuration bar code scanner feature.
	WiFi Diagnostic	Use application to:
A		 View Wi-Fi radio status information about a connected access point or a list of other available access points in range of the Wi-Fi radio.
		 Use the Route utility to view packet destination gateway information across the subnets.
		 Use the IPConfig utility to view IP parameters for the on- board network adapters.
		 Use the Ping utility to verify communication links or to make sure a specific IP address is working.
I	Wireless Tether	Use to enable range tracking and customize out-of-range alerts for Bluetooth devices paired and tethered to your hand held computer.

Applications You Can Download to the Mobile Computer

You can download Honeywell applications to extend the capabilities of the computer. You may need to purchase an license to run some applications. To learn more about the applications described in this section and other Honeywell software solutions, go to www.honeywellaidc.com > Browse Products > Software.

About Honeywell Enterprise Browser

Enterprise Browser for Microsoft[®] Internet Explorer[®] is a locked-down enterprise Web client application designed for Honeywell computers. It provides a controlled Web application environment that helps enterprises increase productivity and reduce IT management expenses. You can configure Enterprise Browser for your specific application requirements and design custom web applications that run through the Enterprise Browser to provide your users with an easy-to-use yet controlled experience.

If Enterprise Browser is not included on your computer model, you can download a trial version for evaluation. After the evaluation period expires, you need to purchase a license. For more information about Enterprise Browser, visit www.honeywellaidc.com.

About Honeywell Launcher

Launcher is a configurable locked-down menu program designed for Honeywell computers that prevents end-users from accessing the start menu and other nonauthorized applications. Use Launcher to provide a platform where your mobile computer users are limited to running only company-approved applications and prevent them from initiating unauthorized configuration changes. You can also use Honeywell Launcher together with Honeywell Enterprise Browser to create a single-purpose device configuration.

If Launcher is not included on your computer model, you can download a trial version of the software for evaluation. After the evaluation period expires, you need to purchase a license. For more information about Launcher, visit www.honeywellaidc.com.

Unlock Developer Options

Developer options only appear in the Settings app if you unlock the feature. If you are a developer working with the computer, you can easily unlock the additional settings to use for testing and debugging applications under development for the computer.

- 1. Swipe up from the bottom of the Home screen to access all apps.
- 2. Tap Settings 🔕 > System > About phone.
- 3. Tap **Build number** seven times. A message appears informing you that you are now a developer.
- 4. Open **Settings** (2) > **System** and scroll to the bottom of the list.
- 5. Tap Advanced.
- 6. Tap Developer options.

CHAPTER

3 USE THE IMAGER

Use this chapter to understand how to scan bar codes, configure the scan settings, and capture images using the integrated image in the computer.

About the Imager

The Dolphin CT40 series offers four Honeywell high-performance imager options:

- N3601 Imager
- N6603 Slim Imager
- N6703 Ultra-Slim Imager
- N6803 FlexRange Imager

You can use the imager in the computer as a scanner or camera.

Use the imager as a scanner to read 1D and 2D bar code symbologies, composite symbologies, and postal codes. It also supports omni-directional scanning for greater flexibility in real-world settings. By default, the scanner feature is enabled and uses the default scan profile. You can modify the **Default Profile** or create new profiles for custom applications from the **Settings > Honeywell Settings > Scanning**.

Use the imager as a camera to capture black and white images, such as signatures or pictures of damaged inventory.

Note: Instead of using the internal imager, you can also use Bluetooth communications to connect the computer to an external scanner, such as the Granit[™] 1981i and 1911i.

About the Scan Wedge Feature

The scan wedge feature sends scanned bar code data to an active application as Android keypad input. To scan a bar code as keyboard input, open an application that accepts text input and then scan a bar code. You can use applications that are coded to use the scanner or applications that receive data through the scan wedge feature. If an application claims the scanner through the BarcodeReader API, the scan wedge feature is temporarily disabled.

You can find information on how to create custom applications for the computer in the *Software Development Kit* (*SDK*) available for download from the *Technical Support Downloads Portal* at https://hsmftp.honeywell.com. Once you create an account and enter the portal, navigate to **Software > Software and Tools > Developer Library > SDKs for Android**.

Change the Scanner Settings

Changes you make to the Default profile apply to all applications with no profile assigned.

- 1. Swipe up from the bottom of the Home screen to access all apps.
- 2. Tap Settings 🙆 > Honeywell Settings > Scanning.
- 3. Tap Internal Scanner > Default Profile.
- 4. Select from the following:
 - Data Processing Settings,
 - Symbology Settings,
 - Decode Settings,
 - Imager Settings,
 - Trigger Settings, or
 - Notification Settings.
- 5. Modify the settings to meet your application needs.

To learn more about, the scanner settings, Default Scan Settings on page 33.

Change the Bluetooth Scanner Settings

When the Bluetooth scanner is paired, changes can be made to the Default profile for the scanner.

- 1. Swipe up from the bottom of the Home screen to access all apps.
- 2. Tap Settings 🙆 > Honeywell Settings > Scanning.
- 3. Tap Bluetooth Scanner > Default Profile > Data Processing Settings.
- 4. Modify the settings to meet your application needs.

To learn more about the scanner settings, see Data Processing Settings on page 33.

Restore Default Scan Settings

You can easily discard all changes you made to the Default profile and restore the default values.

- **Note:** When you choose the Restore all defaults option from a settings screen in a profile, all the settings in that profile return to their default values.
 - 1. Open the **Default profile**.
 - 2. Tap in the upper right corner of any of the scan settings screens for the profile.
 - 3. Tap Restore all defaults.

Default Scan Settings

Use the following sections to understand the scan settings available for scanner profiles. To learn how to create a new profile, see page 38.

Data Processing Settings

Use the Data Processing Settings to specify how bar code data is processed by the computer.

Setting	Description		Default
Wedge	Enable or Disab	le the scan wedge feature.	Enabled
Wedge Method	Specify wedge r	nethod: Standard or Keyboard	Standard
Charset	Select the chara code data into a	acter set to use when interpreting the bar a string.	ISO-8859-1
Prefix	Defines the string added before the decoded bar code data. Substitutions occur within the Prefix string values.		None
	Substring	Replacement Character Code	
	\r	13	
	∖n	10	
	\t	9	
	//	Υ'	

Data Processing Settings

Setting	Description		Default
Suffix	Defines the string added after the decoded bar code data. Substitutions occur within the Suffix string values.		None
	Substring	Replacement Character Code	
	\r	13	
	∖n	10	
	\t	9	
	\\	<i>?</i> '	
Wedge as Keys		r values to wedge as keys, represented as a red list of decimal values.	9,10,13
Data Editing Plugin	Specify a Total F plug-in settings	Freedom data editing plug-in and edit	None
Symbology Prefix	Specify a symbo Options include	blogy identifier prefix to the bar code data.	None
	None		
	Honeyy	well	
	• AIM		
Launch Browser	If a bar code sta	le URL bar code handling. rts with http:// or https://, the browser bar code data as a URL.	Enabled
		BarcodeReader property: TA_PROCESSOR_LAUNCH-BROWSER	
Scan to Intent	Enable or disab codes.	le special handling of scan-to-intent bar	Disabled
	'//' ACTION	odes in one of the following formats: N V '\$' extra-data	
	Where: ACTION characters.	and extra-data are any string of	
	Intent action: "com.honeywell Intent extra: "com.honeywell	pplication listening for the intent. scantointent.intent.action." + ACTION scantointent.intent.extra.DATA" contains f the bar code data after the first '\$'	
		BarcodeReader property: TA_PROCESSOR_SCAN_TO_INTENT	
Launch EZ Config	Enable or disab	le special handling of EZConfig bar codes.	Enabled
		nfig bar codes that are encoded with the y and contain specific header data.	
		BarcodeReader property: TA_PROCESSOR_LAUNCH_EZ_CONFIG	

Setting	Description	Default
Data Intent	Enables the reception and processing of bar code data without using an SDK or library.	Disabled

Symbology Settings

Use the Symbology Settings to enable or disable bar code symbologies for the selected scan setting profile.

- Tap the check box next to a symbology name to enable (check mark) or disable (no check mark) decoding for that symbology.
- Tap the symbology name to view and modify additional configuration parameters for the symbology selected.

To view a list of default settings for supported symbologies, see page 92.

Decode Settings

Adjust the Decode Settings when scanning bar codes that are densely packed or poor quality.

Setting	Description	Default
Center Decode	When enabled, the imager scans and decodes a bar code only if part of the bar code is at the center of the aimer window. This is useful in situations where several bar codes may be very close together in the imager field-of-view.	Disabled
	• Tap the check box to toggle the feature on or off.	
	 Select Center Decode to adjust the Window dimensions. Honeywell recommends leaving the settings at 50 (default) to define the "center" area for the bar code. Configurable parameters: 	
	Window top	
	Window bottom	
	Window left	
	Window Right	
Decode Security	Use this setting to control the reading tolerance of the decoder. Lower settings are more lenient when reading low quality bar codes while higher values are more strict.	2
Decode Filter	Decode filter script and Debug level.	none
Poor Quality 1D Reading	Enable this setting when scanning damaged or badly printed 1-D bar codes to improve bar code read success.	

Decode Settings

Setting	Description	Default
Video Mode	Use this setting to specify whether normal or inverse decoding for linear symbologies is enabled during the execution of Decode. By default normal video is enabled.	Normal
	Options include:	
	• Normal	
	Inverse	
	Normal and Inverse	
DPM mode	Use this setting when scanning Direct Part Marking (DPM) bar codes that are etched or imprinted directly into the surfaces of materials including metal and plastic.	No optimiza tion
	Options include:	
	No DPM optimization	
	Dotpeen DPM decoding	
	Reflective DPM decoding	
Region of Interest	Set the ROI for decoding. Options include:	Disabled
	 Disable ROI is disabled and the entire original image is sent to the decoder. 	
	 Standard Use the aimer position to weight activity. Activity calculated on the row and the column in the middle of each cell. The ROI window may not include the aimer. 	
	 Standard, aimer centered Activity calculated on the row and the column in the middle of each cell. The ROI window will always include the aimer. 	
	 DPM, aimer centered Activity calculated on 4 rows and 2 columns in each cell. The ROI window will always include the aimer. 	
	 Kiosk/presentation application Ignore aimer position, no weight activity. Activity calculated on the row and the column in the middle of each cell. The ROI window may not include the aimer. 	
	 Learning When selected, the computer will receive continuous updates to improve the decoder software based on your specific environment. The Staging Hub Agent must also be enabled. 	

Imager Settings

You should not need to modify the Imager Settings. The **Override Recommended Values** setting is disabled by default. The recommended Imager Settings are designed to work in a wide range of environments and should only be modified if you have an advanced understanding of imagers.

Trigger Settings

Use the Trigger Settings to configure how the scan buttons work.

Trigger Settings

Setting	Description	Default
Enable Scan Trigger	Enable or Disable activating the imager by pressing the side scan buttons or the virtual Scan button in the Scan Demo app.	Enabled
Scan delay	Set the minimum amount of time in seconds before the scanner can read another bar code.	0
Decode Timeout	Set the number of seconds before the scanner automatically turns off if the scan button is pressed and nothing has successfully decoded.	20
Trigger Scan Mode	Set read behavior on scan button press. Options available:	One Shot
	One Shot	
	Continuous	
	Read on release	
	Read on second trigger press	
Same symbol timeout	Set the minimum buffer time in seconds before the scanner reads the same bar code. This can be adjusted to prevent inadvertent scans of the same bar code if the code is left in the scan field longer than the Decode Timeout limit. The default same symbol timeout is 1000 seconds.	Disabled

Notification Settings

Use the Notification Settings to configure how your computer responds when you scan a bar code.

Notification Settings

Setting	Description	Default
Good Read Notification	Enables or disables a good read notification. The notification consists of a green blink of the Good Read LED, a short beep, and an optional short vibration.	Enabled
Bad Read Notification	Enables or disables notification of a failed scan. The notification consists of a red blink of the Good Read LED, an error beep, and an optional short vibration.	Disabled
Vibrate On Notification	Enables or disables whether the computer vibrates when there is a good or bad read.	Disabled

Add a Scan Setting Profile

To create a scan setting profile for a custom app on the computer:

- 1. Swipe up from the bottom of the Home screen to access all apps.
- 2. Tap Settings 🐼 > Honeywell Settings > Scanning > Internal Scanner.
- 3. Tap \bigoplus in the upper right corner of the app screen.
- 4. Take one of the following actions:
 - Tap the profile name field, and then add a new name.

OR

• Tap the **select an application** option, and then choose an app from the list.

The new profile appears on the Internal Scanner profile list. You can now select and modify the scan settings for the new profile.

Delete a Scan Setting Profile

- 1. Swipe up from the bottom of the Home screen to access all apps.
- 2. Tap Settings 🙆 > Honeywell Settings > Scanning > Internal Scanner.
- 3. Tap and hold the profile you want to delete, select **Delete** and then click **OK**.

About the Optional Digital Scan Button

By default, the imager is enabled for scanning with the left and right Scan buttons configured to trigger the imager. If your application environment requires use of an on-screen Scan button, enable the Digital Scan Button feature in the Settings app. Once enable, you can then modify the appearance of the on-screen Scan button and select the apps the button appears in.

Enable and Configure the Digital Scan Button

- 1. Swipe up from the bottom of the Home screen to access all apps.
- 2. Tap Settings 🙆 > Honeywell Settings > Digital Scan Button.
- 3. Tap **Enable Digital Scan Button** to turn the feature on. A preview of the button appears at the bottom of the screen.

- 4. Configure the button appearance. As you adjust the settings, the preview of the button updates.
 - Tap Select Button Size, and then choose Small, Medium or Large.
 - Tap **Select Button Color** and then choose from seven color options. Default color is black. Tap a dot to select the color, and then select **OK** to confirm.
 - Use the slider under **Transparency Level** to adjust how transparent the button appears on the application screen.
- 5. Drag the preview button to the location where you want it to appear on the screen. Once you have positioned the button, tap the **Set Button Location** toggle button to lock it into position.
- 6. Tap Choose Application.
- 7. Check the box next to all the applications where you want the digital scan button to be available.
- 8. Select OK.
- 9. Tap the **Back** to return to the Settings screen.

The digital scan button appears on the screen when you open any of the apps you selected during the button setup. Tap and hold the button to activate the imager and scan a bar code.

Scan Bar Codes

By default, the computer imager is enabled for scanning. It supports omni-directional (360°) bar code scanning and an aiming beam is provided to help assist with targeting bar codes.

Before you start scanning bar codes, go into **Settings** > **Honeywell Settings** > Scanning > Internal Scanner and modify the scan profile to enable only the bar code symbologies that you need. By reducing the active symbology list, you can increase scan speed.

- 1. Point the scanner window at the bar code. For optimum performance, avoid reflections by scanning the bar code at a slight angle.
- 2. Press and hold any **Scan** button.

3. Center the aiming beam over the bar code. Make sure the entire bar code is inside of the illumination frame.



- 4. Release the **Scan** button when the computer beeps, and the Good Read LED briefly turns on. The bar code information is entered into the application in use.
- **Note:** Not all bar code symbologies are enabled by default. If a bar code does not scan, the correct symbology may not be enabled.

About Scanning Configuration Bar Codes

After completing the out-of-box set up process, Provisioning mode is automatically turned off. Scanning a bar code to install applications, certificates, configuration files, and licenses on the computer is restricted unless you enable Provisioning mode in the Settings app.

To learn more About Provisioning Mode, see page 74.

Use the Scan Demo App

Use the Scan Demo app to read bar codes, or to test your symbology decode settings.

- 1. Swipe up from the bottom of the Home screen to access all apps.
- 2. Tap Demos.
- 3. Swipe left or right on the screen until **Scan Demo** appears under the turntable. Tap the center of the box image to open the app.
- 4. Point the scanner window at the bar code.
- 5. Press and hold either side **Scan** button or tap **Scan** on the computer screen.
- 6. Center the aiming beam over the bar code. Make sure the entire bar code is inside of the illumination frame.



- 7. Release the **Scan** button when the computer beeps, and the Good Read LED briefly turns on. Bar code information appears on the screen.
- **Note:** In the Scan Demo app, not all bar code symbologies are enabled by default. If a bar code does not scan, the correct symbology may not be enabled.

Change the Scan Demo Symbology Settings

- 1. In the Scan Demo app, tap in the upper right corner of the screen.
- 2. Select Symbology Settings.
- 3. Modify the symbology parameters.
 - Tap the check box next to a symbology name to enable (check mark) or disable (no check mark) decoding for that symbology.
 - Tap the symbology name to view and modify additional configuration parameters for the symbology selected.
- 4. Tap **Back** to return to the Scan Demo app.

Use the Imager as a Flashlight

To use the imager as a flashlight.

- 1. Open Quick Settings (see page 25).
- 2. Tap the **Flashlight** icon to turn the flashlight on.
- 3. Select the icon again to turn the flashlight off.

USE THE PHONE

You can use the phone feature to make and receive phone calls as well as transmit data through wireless wide-area networks (WWANs).

Note: Phone features are only supported on CT40 WWAN models (CT40-L1N).

About the Phone

Phone features on the computer include a speaker and a microphone. You can also use a Bluetooth headset or hands-free kit.

On CT40 WWAN models the phone feature is enabled by default and supports all cellular radio access technologies (2G, 3G, etc.) for voice and data connections around the globe. These features are certified by PTCRB, GCF, and all major US carriers.

After you turn on the phone and activate service with your wireless carrier, you can customize the phone features and network settings in the Wireless & Networks section of the Settings app.

Note: Both WWAN radios support Network Information and Time Zone (NITZ) messages to automatically set the system time.

Add or Switch Between Network Carriers

The SDR radio in the CT40 WWAN model makes it easy for you to add carriers and switch between them as needed.

Use the Carrier Selection app to quickly change your WWAN radio network carrier.

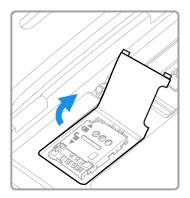
- 1. Swipe up from the bottom of the Home screen to access all apps.
- 2. Tap SIM Selection 🛄.

- 3. Tap the drop down arrow **v** next to **Carrier Config**.
 - If the update is successful, the Carrier Selection screen appears and displays the updated carrier information.
 - If the update is unsuccessful, a message appears. Tap **OK** to return to the Carrier Selection screen.

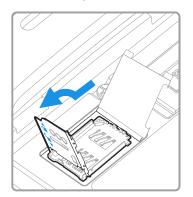
Activate the Phone

You use a SIM card to activate the phone on your CT40 WWAN model computer (CT40-L1N). You can purchase the micro SIM card from your network provider.

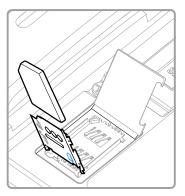
- 1. Select a network carrier. To learn how, see Add or Switch Between Network Carriers on page 43.
- 2. Press and hold the **Power** button until the options menu appears.
- 3. Tap **Power Off**.
- 4. Remove the battery from the computer, Refer to page 5.
- 5. Lift up the edge of the SIM card access door.



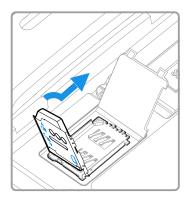
6. Press down gently and slide the card holder into the unlocked position. Lift the edge of the card holder up.



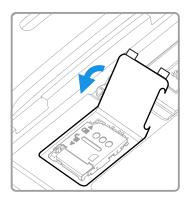
7. Insert the card in the holder with the contacts facing out.



8. Close the holder with the card installed. Press down gently on the holder and slide it into the locked position.



9. Close the SIM card access door.



10. Install the battery, Refer to page 7.

Make a Phone Call

Once the phone is activated, you can make a phone call.

- 1. Tap 📞 in the favorites tray to open the phone app.
- 2. Use one of the methods below to enter the telephone number you want to call.
 - Tap and use the on-screen dialer.
 - Select a person on your saved contact list 🚢.
 - Select a favorite on your speed dial list \bigstar .
 - Select a number from the recent calls list \bigcirc .
- 3. Tap call 📞
- 4. To end the call, tap 🐢.

Answer the Phone

When you receive a phone call, the Incoming Call screen opens. If the caller telephone number is available, it appears on the screen. Depending on your calling plan, you may also see a Caller ID information. All incoming calls are recorded in the Call log. If you miss a call, you receive a notification.

- 1. On the Incoming Call screen, tap and hold the white call icon.
- 2. Three icons appear:
 - To answer the call, drag the icon to 📞
 - To send the caller directly to voice mail, drag the icon to **(**.
 - To send a text message back to the caller instead of answering, drag the icon to

Switch Apps During a Phone Call

You can multitask while a phone call is in progress. For example, you can use the Calendar app to check your schedule during a call.

Note: Depending on your WWAN connection and carrier, apps that need a data connection may be unable to access online data while the phone call is in progress. If simultaneous phone calls and data connections are not possible due to provider limitations, voice calls receive priority. Check with your provider for more information.

- 1. During a phone call the screen goes dark. Take the phone away from your ear to wake the screen. Tap the **Home** button.
- 2. Select another app (e.g., Calendar, Contacts). The phone icon appears in the status bar at the top of the screen while the call is connected.
- 3. To return to the call screen, swipe down from the top of the screen and select ongoing call notification or select **Hang up** if you want to end the call.

Make an Emergency Phone Call

You can use the phone to make an emergency phone call even if the SIM card is missing from your phone. The phone shows no service but the call still goes through if you dial certain emergency numbers (e.g., 112, 911, 000, 08, 118, 119, and 999).

Configure Phone Settings

You can customize settings for the phone, including the ringtone, voicemail options, keypad tones, Internet call settings, and other options.

- 1. Open the phone app 📞 .
- 2. Tap inext to the microphone icon at the top of the screen.
- 3. Select Settings. The Call settings menu appears.
- 4. Change phone settings as necessary.

Note: Available settings vary depending on your cellular carrier and phone plan.

CHAPTER

5 USE THE CAMERA

Use this chapter to learn how to take pictures and record videos with the color camera.

About the Color Camera

The CT40 comes equipped with a 13-megapixel color camera, 4K video with image stabilization, and advanced software features for enhanced exposure control for taking pictures and videos. The camera lens and flash are located on the back of the computer.

Use the **Snapdragon**^M **Gallery** app to view photos and videos stored on the CT40.

By default the photos and videos captured with the Camera app are saved on the computer under Internal shared storage\DCIM\Camera.

How to Zoom

The camera zoom is controlled using a pinching motion on the touch screen. Place two fingers on the screen at the same time, and then:

- spread them apart to zoom in (enlarge and object).
- pinch them together to zoom out.

Take a Photo

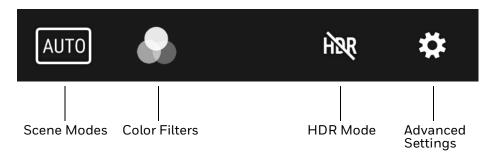
- 1. Tap the **Snapdragon[™] Camera** icon **●** in the favorites tray or press the **Camera** button on the left side of the computer.
- 2. Using the screen as a viewfinder, move the computer until you see the image you want to capture. The camera lens is located on the back of the computer.

- 3. The camera automatically adjusts the focus but you can tap the screen to modify the focal point. By default, the camera senses the lighting in the environment and turns the flash on, if needed.
- 4. Press the Camera button or tap **O** to take a photo.
 - To view the picture, tap the preview near the bottom of the screen.
 - To return to the Camera app, tap the **Back** navigation button.

Change Camera Settings

You can change the camera settings for best results when taking pictures. The camera settings are adjustable from within the Snapdragon™ Camera app.

- 1. Open the Snapdragon Camera app 🔘.
- 2. At the top of the screen, select any of the following to adjust the settings.



Scene Modes

Use preset setting profiles for best picture quality. Options include: Automatic, High Dynamic Range (HDR), Portrait, Landscape, Sports, Flowers, Backlight, Candlelight, Sunset, Night, Beach, and Snow.

• Color Filters

Stylize your pictures by applying a filter. Options include: None, Mono, Sepia, Negative, Solarize, Posterize, Aqua, Emboss, Sketch, Neon

HDR Mode

Tap to quickly toggle HDR mode on or off. When enabled, the computer automatically captures multiple photos and combines them into one photo creating the best quality image possible.

• Advanced Settings

Manually set advanced features. Options include: Flash, GPS location, Picture size, Picture quality, Countdown timer, Storage, Continuous shot, Face detection, ISO, Exposure, White balance, Redeye reduction, and Shutter sound.

Record a Video

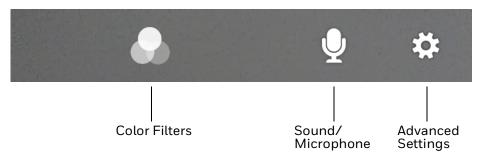
This section explains how to record video with the camera in the computer.

- 1. Tap the **Snapdragon Camera** icon **()** in the favorites tray or press the **Camera** button on the left side of the computer.
- 2. Tap mode selection **O** in the bottom right corner of the app.
- 3. Tap 🔳 to select video.
- 4. Tap 🛑 to begin recording video. To zoom in or out, pinch or spread your fingers apart.
- 5. When you are done recording, tap 📕 .

Change Video Settings

You can change the video settings for best results when recording video.

- 1. Open the Snapdragon Camera app 🔘.
- 2. Tap to select video.
- 3. At the top of the screen, select any of the following to adjust the settings.



• Color Filter

Stylize your video by applying a filter. Options include: None, Mono, Sepia, Negative, Solarize, Posterize, Aqua, Emboss, Sketch, Neon.

- **Sound/Microphone** Tap to quickly toggle sound recording on or off.
- Advanced Settings

Manually set advanced features. Options include: Flash, Video quality, Video duration, GPS location, Storage, White balance and Image stabilization.

CHAPTER

CONFIGURE THE COMPUTER

Use this chapter to learn about the available methods for configuring your mobile computer. You can also use this chapter to learn how to configure network communications and wireless security.

How to Configure the Computer

You can configure many parameters on the computer such as the bar code symbologies it decodes or the network settings. The values you set for these parameters determine how the computer operates.

You configure the computer using the Settings app. Or you can use the Wi-Fi Staging app to set up multiple devices with the same base configuration (see page 75).

Start the Settings App

The Settings app is available from the all apps menu and the notification panel.

• Swipe up from the bottom of the Home screen to access all apps,

and then tap **Settings** 🔯.

OR

- Swipe down from the top of the Home screen, and then select 🍄 in the status bar.
- **Note:** To view a simplified settings menu without descriptions, swipe right from the left edge of the Settings screen.

About the Structure of the Settings App

Use this section to learn about the structure of the Settings app so you can find parameters quickly.

Note: The Settings app varies by computer model and OS version. You computer may not include all the features outlined in this section.

When you open the Settings app, suggestions may appear at the top of the list.

- Tap \checkmark or \land to expand or collapse the suggestion list.
- Tap a suggestion to open the settings screen or app relevant to the suggestion.
- Tap the :, and then **Remove** to dismiss the suggestion.

Network & Internet

In the Settings app, select **Network & Internet** to access the following settings.

Setting	Description
Wi-Fi	Turn Wi-Fi radio on or off.
	• Lists available Wi-Fi networks in range and the connection status when the radio is turned on.
	• Add a network Wi-Fi connection and view saved networks.
	 Tap Wi-Fi preferences to access advanced Wi-Fi options, view MAC and IP address information, and import and export Wi-Fi configuration.
Mobile network (only for CT40-L1N)	Modify mobile network settings, including enabling data access and roaming over mobile networks, selecting access points and network operators, or selecting only 2G networks (to save battery life).
	Turn Mobile data On or Off.
	Turn Roaming On or Off.
	• View Data use information.
	Access advanced options, including:
	4G LTE Mode On/Off setting
	Preferred network settings
	 CDMA roaming settings and subscription settings (i.e, RUIM/SIM, NV)
	Access point name and selection
	Network selection settings
Data usage	• Manage mobile/cellular data usage.
	• View mobile or Wi-Fi data use statistics for the current data use cycle.
	• Turn the Data saver feature on or off.
	• Turn network restrictions for metered Wi-Fi networks on or off.
Hotspot & Tethering	Enable or disable Bluetooth tethering for sharing mobile data connections.
	• Enable or Disable using the computer as a portable Wi-Fi hotspot.
	Configure Wi-Fi hotspot.

Setting	Description
Ethernet	Turn Ethernet connection on and off.
	View last Ethernet connection information.
Advanced	
Mobile plan	Provides information on your cell phone plan.
VPN	Set the password parameters for a virtual private network (VPN) connection.
Airplane mode	Turn Airplane mode on or off.
Private DNS	Select Private DNS Mode.

Connected device

In the Settings app, select **Connected devices** to view current, connected devices and to access the following settings.

Setting	Description
Pair new device	Connect to a Bluetooth Device.
	Lists Bluetooth enabled devices in range.
	View and rename the computer.
	View the computer Bluetooth address.
Previously connected devices	View previously connected devices.
Connection Preferer	ICES
Bluetooth	Turn the Bluetooth radio On or Off.
	• Lists Bluetooth enabled devices in range when the radio is turned On.
	Connect to a Bluetooth Device.
	View and rename the computer.
	View the computer Bluetooth address.
NFC	Turn Near Field Communication (NFC) On or Off. When the NFC radio is enabled, data exchanges are allowed when the computer touches another NFC enabled device.
Android Beam	Turn the Android Beam feature On or Off. When NFC is enabled, this feature is accessible. You can beam app content to another NFC capable device by holding the devices close together. The app determines what content is transmitted to the other device.
Cast	Set up a Cast connection. Cast (project) audio and screen content to a secondary device such as a television.
Printing	Set up a printer connection with the CT40. Connection options include cloud print services, Wi-Fi printing via a router or printing via NFC.
Received Files	View statistics and received files.
Chromebook	Set up connection from the CT40 to a Chromebook.

Apps & Notification

Setting	Description
Apps info	View a list of all apps installed on the computer and system services running.
Screen time	Shows Screen time, Notifications received, Times opened.
	Allows to set app timer.
Notifications	Manage notifications (e.g., turn notifications On/Off.
	• Set rules for notifications on the screen lock.
	Turn notification dots On/Off.
	Turn LED blink notification On/Off.
	• Set the default sound for all notifications.
Default apps	View and manage default app use.
Advanced	
App permissions	View and manage individual app permissions.
Emergency alerts	Manage Emergency alert notifications.
Special app access	Manage apps with special unrestricted access.

In the Settings app, select **Apps & Notifications** to access the following settings.

Battery

In the Settings app, select **Battery** to view battery status, use statistics and adjust features that conserve battery charge.

Note: Some settings in previous OS versions can be found in Display.

Setting	Description
Battery	View current battery charge or charging status.
	Last Full charge
	Screen usage since full charge
Battery saver	Turn the Battery saver feature On or Off and set when the feature automatically activates.
	• Adjust the slider to save battery. When the battery charge is from 5% to 75%.
Battery Manager	Turn the Battery Manager On or Off.
Battery percentage	Set to show or do not show battery percentage in status bar.
Last full charge	View time since the battery was fully charged.
Screen usage since last full charge	View amount of time when the screen was used since the battery was fully charged.

Display

In the Settings app, select **Display** to access the following settings.

Setting	Description
Brightness level	Set the Brightness level manually if Adaptive brightness feature is turned Off.

Setting	Description
Night light	Activate the Night light feature to adjust the screen tint to a light amber for easier viewing and reading in dim light or for the hours you use the device before going to sleep. Set the feature to stay on or define a schedule to turn the feature On/Off. You can manually adjust the intensity of the amber hue once the feature is activated.
Adaptive brightness	Set how the screen in sleep mode responds when new notifications are received (e.g., wake or do not wake).
Wallpaper	Set the wallpaper.
Advanced	
Sleep	Set the inactivity time limit before the unit automatically turns of the screen to save battery power (seconds or minutes).
Auto-rotate screen	Set the screen to switch from portrait to landscape when the unit is rotated. When Off the screen does not automatically rotate.
Font size	Set the default on-screen text size.
Display size	Set the default size of items on your screen.
Screen saver	Set the default screen saver as well as when to display it. Tap Settings to select screen saver style or to turn Night mode on.
Ambient display	Set how the screen in sleep mode responds when new notifications are received (e.g., wake or do not wake).
Device Theme	Set the theme of the device. Options are: Automatic (based on wallpaper), Light, and Dark.

Sound

In the Settings app, select **Sound** to modify the audio and sound settings. To learn more, see Audio Settings on page 15.

Storage

In the Settings app, select **Storage** to view statistics on available and used storage space on the device and on any portable storage cards installed.

Security & Location

In the Settings app, select **Security & Location** view latest Security scan results, security updates and phone encryption status. Access additional settings related to device security.

Setting	Description
Screen Lock	Activate and configure a screen lock (i.e., None, Swipe, Pattern, Pin, Password).
Lock screen preferences	 Configure the following lock screen parameters: Select notifications you want shown on the lock screen. Enable or disable adding users from the lock screen. Customize the lock screen message.

Setting	Description	
Smart Lock	Define safe conditions or locations where your phone will stay unlocked (e.g. On-body, Trusted places, Trusted devices, Voice Match).	
Location	Turn location services (Google and GPS satellite data) On or Off.	
	View and manage app-level location service permissions.	
	Set location mode accuracy and view location request history.	
	 Turn Wi-Fi and/or Bluetooth scanning On or Off. When enabled system apps and services are allowed to detect Wi-Fi networks or Bluetooth devices at any time to improve location services. 	
Show passwords	Enable or disable showing characters briefly as you type.	
Device admin apps	Manage administrator privileges.	
Encryption & credentials	View encryption status and manage trusted credentials (e.g., view, install, clear, and edit).	
Advanced		
Trusted agents	View and enable/disable trusted agent apps such as, Smart Lock by Google on the device. Trusted agents bypass security based on set parameters.	
Screen pinning	Enable or disable the screen pinning feature. When enabled you can pin the device screen to a recently used app where it stays until you unpin the app via the security method chosen.	

Accounts (Previously Users & Accounts)

In the Settings app, select **Accounts** to access the following settings.

Note: Some settings in previous OS versions can be found in System.

Setting	Description
Add account	Select to add and manage Corporate or Email account on the computer.
Automatically sync data	Turn auto-sync On or Off for accounts. Turning the feature On allows apps to refresh data automatically.

Honeywell Settings

In the Settings app, select **Honeywell Settings** to access the following settings.

Setting	Description
Battery LED	Configures the battery LED behavior. To learn more, see Change the Battery Status LED Behavior on page 9.

Setting	Description
Battery Optimizer	View battery status and app usage information. Create and enable or disable a battery optimization profile that implements a group of settings to conserve power.
	Options include:
	None When selected, no battery optimization profile is active.
	• Energy Saver This pre-defined profile implements UI settings that optimize battery conservation.
	 Cold Storage This pre-defined profile implements IU settings that optimize battery savings in cold storage environments.
	• Add a Custom Profile Tap to create a custom battery profile that balances your application needs with energy saving settings. You can turn location services on or Off, configure sound and vibration options, modify brightness and timeout display options, turn UI transition animations on or off and background services on or off.
Digital Scan Button	Enable and configure the optional digital scan button. To learn more, see About the Optional Digital Scan Button on page 38.
Honeywell Power	Turn Unattended Mode on or off. When Unattended Mode is on, healthcare apps will continue to notify clinicians of critical communication, even though the unit appears to be in sleep mode.
HXLogger	The HXLogger is an advanced diagnostic log service that provides a basic log service, plug-ins for modified log services, and a log manager.
	 Tap HXLogger to turn the basic log service on or off. When enabled the service records app and system diagnostic troubleshooting information into four basic log files: main log file, radio log, event log, and kernel log.
	• Tap Plugin to view and enable additional log services and custom plug- ins.
	• Tap Manager , to change the default log path, delete logs or upload logs for technical support troubleshooting.
Key Remap	Change (remap) a button or key function. To learn more, see Remap a Button on page 23.
Key WakeUp	Set the buttons you want to use to wake the computer from sleep mode. Options include: PTT (push-to-talk), Left Scan, Middle Scan, Right Scan, Volume Up, Volume Down. By default the Left, Middle and Right Scan buttons are enabled for wake up.
Provisioning Mode	Enable or disable unrestricted installation of applications, certificates, configuration files, and licenses. Provisioning mode is turned off by default. To learn more About Provisioning Mode, see page 74.
Scanning	Configure the computer imager. To learn more, see Change the Scanner Settings on page 32.
Smart sensors	Configures the integrated motion detection sensors for advanced power management. Options include: Keep awake on motion, Wake on motion, Face down suspend.

Setting	Description
Staging Hub Agent	Use this agent and settings to connect the computer to the Honeywell Staging Hub Foundation software platform; a centralized software platform IT integrators and administrators can use as a solution for managing, monitoring and deploying Honeywell devices in a connected workspace environment.
Touch Screen Profiles	Optimize screen interactions by selecting a touch screen profile designed specifically for your use case. To learn more, see page 15.
WAAS/SBAS Settings	Turn WAAS/SBAS On or Off. When WAAS/SBAS is enabled, GPS accuracy is improved by using WAAS/SBAS satellites. The computer will need to reboot (restart) after turning this feature On or Off.
Web Applications	Enables access for the Honeywell Mobility SDK for Web apps and lets you set a port. www.honeywellaidc.com
Wi-Fi Staging	Use the Honeywell Wi-Fi Staging app to quickly set up new devices by configuring one device and using it to stage others. Wi-Fi Staging can also be used to enroll devices in an Mobile Device Management (MDM) system by connecting units to a specified network and downloading and installing the specified MDM client app. To learn more, see page 75.

Accessibility

In the Settings app, select **Accessibility** to access screen readers, display settings, interaction controls, and audio & on-screen text features to improve accessibility levels.

Setting	Description
Screen Readers	
Select to Speak	When turned on, you can tap specific items on the screen to hear them read aloud.
TalkBack	When turned on, the feature provides spoken feedback so you can use the computer without always looking at the screen. TalkBack describes your actions and tells you about alerts and notifications
Text-to-speech output (TTS)	Select and configure the preferred TTS , set language, speech rate and pitch of synthesized voice.
Display	Configure display features that may aid visual accessibility levels.
	Adjust Font size,
	Display size,
	Turn the Magnification feature On/Off,
	Set Color correction,
	Turn Color inversion On/Off, or
	Turn Large mouse pointer On/Off.
	Turn Remove Animations On/Off.

Setting	Description
Interaction controls	Set interaction controls that may aid physical accessibility levels.
	Accessibility Menu provides large on-screen menus.
	Configure Switch Access.
	• You can use a switch or keyboard to control your device.
	• Set the Dwell timing (Click after pointer stops moving) delay.
	• Turn the Power button ends call feature On/Off.
	Turn Auto-rotate screen On/Off.
	Adjust the Touch & hold delay.
	Turn Vibration On/Off.
Audio & on-screen text	Turn Mono audio On/Off and Captions On/Off.
High contrast text	Turn High contrast text On/Off.

Digital Wellbeing

In the Settings app, select **Digital Wellbeing** to access the following settings. See https://wellbeing.google/.

Google

In the Settings app, select **Google** to set up and manage your Google accounts and services.

System

In the Settings app, select **System** to access the following settings.

Setting	Description
About phone	View device-specific information including the model number, phone number, operating system version, software patch version, radio versions, build number and legal information.
Language & input	Set the active language.
	Set and manage Virtual and Physical Keyboard input methods.
	• Configure auto-typing features such as capitalization, punctuation, spell check, and the personal dictionary.
	Adjusts the pointer speed.
	Set text-to-speech output.
Gestures	Turn Jump to Camera On/Off.
	Turn Swipe Up on Home Button On/Off.
	• Set the Prevent ringing option. Options: Vibrate, Mute, Do Nothing.
Date & time	Configure all date and time settings. See page 27.
Advanced	
Backup	Turn the Google Drive backup feature On or Off. When enabled, phone data (e.g., apps, apps data, call history, contacts, device settings, SMS, Wi-Fi passwords and permissions) is automatically backed up to the Google Drive.
Reset Option	Select from the following reset options:
	• Reset Wi-Fi, Mobile & Bluetooth. Use to reset all network settings, including Wi-Fi, Mobile data and Bluetooth.
	• Reset app preferences. Use reset app preference back to defaults. This apps you disabled, notification changes, default app actions set, background data restrictions for apps and permission restrictions.
	• Enterprise data reset. To learn more, see About an Enterprise Data Reset on page 85.
	• Erase all data (factory reset). To learn more, see Erase All Data (Factory Reset) on page 85.
Multiple Users	• Modify the owner profile name and add profiles for other people who use the computer.
	Activate a different user profile.
	• Enable or disable allowing users to be added from the lock screen.
Developer options	Enable developer-specific options such as USB debugging and SD card protection. This option only appears under System settings if you enable the feature. To
	learn more, see Unlock Developer Options on page 30.

About Network Communications

You can easily add the mobile computer to your wireless or wired data collection network. Connect the CT40 your computer using:

- 802.11 a/b/g/n/ac radio communications.
- Ethernet communications.
- Bluetooth communications.
- USB and serial communications.

Connect to a Wi-Fi Network

The computer contains an 802.11 a/b/g/n/ac radio to transfer data using wireless communications. Before you connect to a Wi-Fi network, you need to know about your network security protocol and its required credentials.

By default, the 802.11 radio is disabled.

- 1. Swipe up from the bottom of the Home screen to access all apps.
- 2. Tap Settings 🔯 > Network & Internet > Wi-Fi.
- 3. Tap 💿 the toggle button to turn the Wi-Fi radio **On** 💿 . A list of discovered networks appears.
- 4. On the list, tap a network name to initiate a connection.

To add a network if it does not appear on the list:

- a. Navigate to the end of the discovered network list, and then tap **Add network.**
- b. Type the Wi-Fi network name (SSID).
- c. Choose a security protocol and add any required information.
- d. Tap Save.
- 5. Enter any required information if the network is secured (e.g., password, key or certificate name).
- 6. Tap Connect.

Once you connect to a saved Wi-Fi network:

- Tap the network name on the list to view details (e.g., status, signal strength, speed, frequency, security type). Select **Cancel** to close details screen.
- The computer automatically connects to the same network when the network is in range and the Wi-Fi radio is turned on.
- To remove a network from your saved list, tap and hold the network name and select **Forget**. You can do this for networks you no longer use.

To view a list of only your saved networks, tap 2, and then select Saved networks.

Configure Proxy Settings for a Wi-Fi Network

If you need to connect to network resources through a proxy server, you can configure settings for the proxy server for each Wi-Fi network you add. By default, the Wi-Fi networks you add are not configured to connect through a proxy server.

- **Note:** Proxy settings apply only to the Wi-Fi network you modify. You must change proxy settings for each network requiring a proxy server.
 - 1. Swipe up from the bottom of the Home screen to access all apps.
 - Tap Settings (2) > Network & Internet > Wi-Fi. The list of available Wi-Fi networks appears.
 - 3. Tap and hold the name of a connected network, and then tap **Modify network**.
 - 4. Tap Advanced options.
 - 5. Under Proxy, tap None to open menu, and then select Manual.
 - 6. Enter the proxy settings for the network.
 - 7. Tap **Save**.

Disable Wi-Fi Notifications and Set WLAN Radio Sleep Parameter

By default, when Wi-Fi is enabled, you receive notifications in the Status bar when the computer discovers a wireless network. You can disable these notifications.

- 1. Swipe up from the bottom of the Home screen to access all apps.
- 2. Tap **Settings** (2) > **Network & Internet**. > **Wi-Fi** Verify the Wi-Fi radio is turned on.
- 3. Tap Wi-Fi preferences. The Configure Wi-Fi menu appears.
- 4. Tap the **Open Network notification** to toggle the setting on or off.

Connect to an Ethernet Network

To connect the computer to an Ethernet network, you need an CT40 Ethernet Home Base or CT40 Net Base.

- 1. Make sure the base is connected to your Ethernet network.
- 2. Place the computer in the base.
- 3. Swipe up from the bottom of the Home screen to access all apps.

- 4. Tap **Settings** (2) > **Network & Internet** > **Ethernet**. The Ethernet setting is turned **On** by default.
- 5. Tap **Ethernet**.

The Ethernet connection screen shows the current Ethernet connection. By default, the computer assumes a DHCP connection, and that your network has assigned an IP address automatically. If DHCP is working, the Ethernet base should indicate that communication with the network is occurring.

- 6. (Optional) To assign a static IP address.
 - a. Tap **DHCP** and then select **Static** from the list.
 - b. Enter the required network information, and then tap **Apply**.
- 7. Tap **Save**.

How to Connect to Virtual Private Networks

The computer supports connecting to virtual private networks (VPNs). This section describes how to add and connect to VPNs. To configure VPN access, you must obtain details from your network administrator. You view and change VPN settings in the Settings app.

Note: Before you can add or connect to a VPN network, you must enable a screen lock method.

Add a VPN

Before you can connect to a VPN, you must create a VPN profile.

- 1. Swipe up from the bottom of the Home screen to access all apps.
- 2. Tap Settings 🔯 > Network & Internet > Advanced > VPN.
- 3. Tap + to add a VPN new profile.
- 4. Enter the required information for the VPN connection. If needed, swipe up on the screen to access all the required information fields.
- 5. Tap **Save**. The VPN name appears in the VPN list.

Connect to a VPN

Once a VPN profile is created, you can connect to the VPN at any time.

- 1. Swipe up from the bottom of the Home screen to access all apps.
- 2. Tap Settings 🔯 > Network & Internet > Advanced > VPN.
- 3. Tap the name of the VPN in the list.
- 4. Enter any necessary credentials when prompted.

5. Tap Connect.

A **O** appears in the status bar and a notification is received. To disconnect from the VPN, tap the notification.

Edit VPN Information

Editing an existing VPN profile be done from the VPN screen.

- 1. Swipe up from the bottom of the Home screen to access all apps.
- 2. Tap Settings 🙆 > Network & Internet > Advanced > VPN.
- 3. Tap and hold the name of the VPN in the list.
- 4. Tap 🍄 to the right of the VPN profile you want to edit.
- 5. Edit the VPN settings as necessary.
- 6. When you are done, tap **Save**.

About Wireless Security

The computer provides these security solutions for your wireless network:

- Wi-Fi Protected Access 2 (WPA2™)
- Wi-Fi Protected Access (WPA)
- 802.1x

Honeywell recommends WPA2 security with PSK (Personal) or 802.1x (Enterprise) key management.

Before you set security, you need to enable the radio, set the date, and set the SSID on your computer. To use 802.1x security, you need to load a root certificate on your computer. To use transport layer security (TLS) with 802.1x security, you also need to load a user certificate.

Use the Settings app to access and configure all wireless security settings.

About Certificates

You can use digital certificates to identify the computer for network access or authentication to servers. To use a certificate to identify your device, you must install it in the trusted credential storage on the computer.

Android supports DER-encoded X.509 certificates saved in files with a .crt or .cer file extension. To install a valid certificate with a .der or other extension, you must change the extension to .crt or .cer to install it.

Android also supports X.509 certificates saved in PKCS#12 key store files with a .p12 or .pfx extension. To install a valid key store file with another extension, you must change the extension to .p12 or .pfx to install it. When you install a certificate from a PKCS#12 key store, Android also installs any accompanying private key or certificate authority certificates.

Load a Certificate

To use a certificate, you must install it in the trusted credential storage on the computer.

- **Note:** Apps such as email and browsers that support certificates allow you to install certificates directly from within the app. For more information, see the help that comes with the app.
 - 1. Copy the certificate or key store from your PC to the mobile computer.
 - 2. Swipe up from the bottom of the Home screen to access all apps.
 - 3. Tap Settings 😳 > Security & location > Advanced > Encryption & credentials.
 - 4. Tap **Install from storage**. Navigate to the location where you saved the certificate or key store.
 - 5. Tap the certificate or key store to install it. If prompted, enter the key store password and tap **OK**.
 - 6. Select VPN and apps or Wi-Fi.
 - 7. Enter a name for the certificate and tap **OK**.

Disable or Remove Certificates

If a user or system certificate is compromised, or your organization chooses not to trust it, you can disable or remove the certificate.

- 1. Swipe up from the bottom of the Home screen to access all apps.
- 2. Tap Settings 😳 > Security & location > Advanced > Encryption & credentials.

The trusted credentials screen has two tabs:

- **System** shows Certificate Authorities (CA) certificates permanently installed on the computer. They can only be disabled.
- **User** shows CA certificates you have installed yourself. You can remove these certificates.
- 3. Tap the name of the certificate to you want to disable or remove. The Security certificate screen appears.
- 4. Scroll to the bottom of the screen and tap **Disable** (for System certificates) or **Remove** (for User certificates).

- 5. Tap **OK**.
- **Note:** You can enable a disabled System certificate but if you remove a User certificate, you must install it again to enable it.

About Bluetooth Communications

Your mobile computer is equipped to communicate with other devices using Bluetooth technology. The Bluetooth radio must be turned on to discover, pair and connect to other Bluetooth devices. System bar icons indicate Bluetooth radio status.

Connect a Bluetooth Device

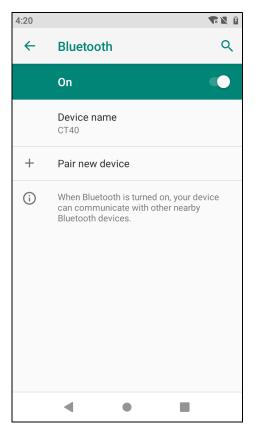
To connect to a Bluetooth device, you must turn on the Bluetooth radio and then select the device from a list of discovered devices.

- 1. Swipe up from the bottom of the Home screen to access all apps.
- 2. Tap Settings 🙆 > Connected devices.
- 3. Tap + Pair new device. A list of Bluetooth devices appears.
- 4. Select a device on the list to initiate a pairing request.
- 5. When the pairing request message appears:
 - Verify the pairing PIN is the same on both device, and then tap Pair.

OR

• If the pairing request requires a PIN, enter the **PIN**, and then tap **Pair**.

6. Tap **pair**. When the device is successfully paired with the computer, the device name appears under Paired devices.



7. (Optional) Once paired to a device, you can connect manually to the device. Tap the device under Paired devices. The word "Connected" appears under the paired device name.

The status icon changes from 3 to 3.

Note: To disconnect a paired device, tap ***** next to the name of the paired device and then tap **Forget**.

Rename the Computer and View File History

You can change the name of the computer to make it easier to identify when pairing with other Bluetooth enabled devices and view statistics about received files.

- 1. Swipe up from the bottom of the Home screen to access all apps.
- 2. Tap Settings 🔯 > Connected devices > Connection preferences > Bluetooth.
- 3. Tap **Device Name** to change the device name. Type the new name and then tap **Rename**.

You can rename a paired device to make it easier to identify on the list or unpair the device to remove it from the paired list.

- 1. Swipe up from the bottom of the Home screen to access all apps.
- 2. Tap Settings 😳 > Connected devices > Previously connected devices > Bluetooth.
- 3. Tap 🍄 next to the **paired device**.
- 4. Take one of the following actions:
 - To rename the device, type the new name, and then tap **OK**.
 - To allow **Internet connection sharing** or **Contact Sharing**, tap the check box next to the settings and then tap **OK**.
 - To unpair the device, tap **Forget**.

About the Scanner Edge App

Your mobile computer is equipped to communicate with scanners using Bluetooth technology through the Scanner Edge app. The Bluetooth radio must be turned on. System bar icons indicate Bluetooth radio status.

To turn on the Bluetooth radio:

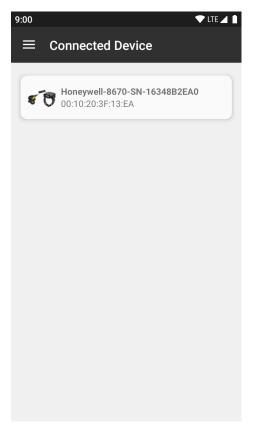
- 1. Swipe up from the bottom of the Home screen to access all apps.
- 2. Tap Settings 🙆 > Connected devices > Connection preferences > Bluetooth.
- 3. If necessary, tap **Off** 🗩 to toggle the Bluetooth radio **On** <

Connect a Bluetooth Scanner

To connect to a Bluetooth scanner, the Bluetooth radio must be turned on and then scan a pairing bar code with the Bluetooth scanner.

- 1. Swipe up from the bottom of the Home screen to access all apps.
- 2. Tap Scanner Edge (***)
- 3. Tap the menu icon and then tap **Pair BT Scanner**.
- 4. For Honeywell branded scanners tap **Honeywell** or for Intermec branded scanners tap **Intermec**.
- 5. Scan the Scan to connect barcode displayed on screen.

6. When the scanner is successfully paired with the computer, the scanner name appears under Connected Device.



Unpair a Paired Scanner

You can unpair the scanner to remove it from the Connected Device list.

- 1. Swipe up from the bottom of the Home screen to access all apps.
- 2. Tap Scanner Edge
- 3. Tap the menu icon **menu** and then tap **Disconnect BT Scanner**.
- 4. Tap Honeywell or Intermec.
- 5. Scan the Scan to disconnect barcode displayed on screen.

About Serial and USB Communications

You can use these optional Dolphin CT40 series accessories to transmit data to and receive data from another device through serial or USB communications:

- Home Base
- Ethernet HomeBase

• USB snap-on adapter

For information on these accessories, contact your local sales representative.

USB Troubleshooting

- If you have a problem with your workstation computer recognizing the USB device, try downloading and installing the Honeywell-aidc-usb-driver. The driver is part of the Honeywell_Mobility SDK_Android software.zip file. To learn where to get the software, see Developer Information on page 73.
- Check to make sure you have enabled the USB for file transfer. To learn more, see Configure USB Connection and Transfer Files on page 19.

Use Bluetooth or USB Tethering to Share a Data Connection

You can share your mobile computer data connection with another device through a USB tethering or Bluetooth tethering connection.

Minimum requirements for USB Tethering

- The CT40 must have an Android 9 OS or later.
- A CT40 compatible USB communication accessory.

Set up and Connection

- 1. Connect the USB communication accessory to both devices.
- 2. On the CT40, change the USB Preference setting from USB Charging to USB tether. To learn more, see Configure USB Connection and Transfer Files on page 19.
- 3. Tap Settings 🙆 > Network & Internet > Hotspot & tethering.
- 4. Select **USB tethering** to initiate the shared data connection.
- **Note:** To stop sharing the connection, tap **USB tethering** again to turn Off the feature or disconnect the USB accessory.

Minimum requirements for Bluetooth Tethering

• All devices must support Bluetooth communication.

Set up and Connection

- 1. Pair the CT40 with another Bluetooth enabled device.
- 2. Verify the other device is set to use a network connection using Bluetooth technology.
- 3. Swipe up from the bottom of the Home screen to access all apps.
- 4. Tap Settings > Network & tethering > Hotspot & tethering.
- 5. Select **Bluetooth tethering** to initiate the shared data connection.

Note: To stop sharing the connection, tap **Bluetooth tethering** again to turn Off the feature.

About Near Field Communication (NFC)

NFC technology provides the ability for short-range, wireless data transfer between the CT40 and NFC tags or other NFC enabled devices placed in close proximity to the back of the computer. All CT40 mobile computers support the following modes of operation:

- NFC tag reader/writer mode: The computer reads and/or writes digital information from or to an NFC tag.
- Peer-to-Peer (P2P) mode: The computer uses Android Beam and/or Bluetooth technology to transfer screen content (e.g., a picture, contact information, Web page URL, or file) between NFC enabled devices.
- NFC card emulation mode: The computer emulates an NFC card (smart card) that an external card reader can access. You can download and install apps for card emulation mode from the Google Play[™] store. Some examples include digital wallets (e-wallets) offered by your bank or credit card company and Google Pay[™]. The app you install determines the type of emulation mode used: Card Emulation with a Secure Element or Host-based Card Emulation. Secure element use is common for financial transactions that require a high level of security in order to provide a secure memory and execution environment for running custom smart card applets and storing your personal information (e.g., account information and credentials).
- **Note:** When using a Universal Integrated Circuit (UICC) card for NFC Secure Element NFC link encryption, install the card in SIM slot 1.

Developer Information

To download the Honeywell Mobility SDK for Android and EZConfig for Mobility:

- 1. Go to www.honeywellaidc.com.
- 2. Select Resources > Software.

- 3. Click on the *Technical Support Downloads Portal* link, https://hsmftp.honeywell.com.
- 4. Create an account if you have not already created one. You must login to download the software.
- 5. Install the *Honeywell Download Manager* tool on your workstation (e.g., laptop or desktop computer) prior to trying to download any files.
- 6. Navigate to the software:
 - Honeywell Mobility SDK for Android Click on Software > Software and Tools > Developer Library > SDKs for Android.
 - EZConfig for Mobility Click on Software > Software and Tools > EZConfig for Mobility.
- 7. Select **Download** next to the software zip file.

About Provisioning Mode

Once you complete the out-of-box initial setup process, Provisioning mode is automatically turned off to improve device security against unwanted modifications to the system.

When Provisioning mode is turned off (disabled):

- Configuration bar codes do not scan and process.
- \honeywell\autoinstall folders are inaccessible.
- **Note:** To learn more about network and security for Honeywell mobile computers with Android operating systems, go to www.honeywellaidc.com.

Enable or Disable Provisioning Mode

- 1. Swipe up from the bottom of the Home screen to access all apps.
- 2. Tap Settings 🙆 > Honeywell Settings > Provisioning mode.
- 3. Tap the button to toggle the provisioning **On** or **Off**.

About Wi-Fi Staging

Overview

You can use the Honeywell Wi-Fi Staging app to quickly set up new devices by configuring one device and using it to stage others. Wi-Fi Staging can also be used to enroll devices in an Mobile Device Management (MDM) system by connecting units to a specified network and downloading and installing the specified MDM client app.

Once you have set up a configuration in the Wi-Fi Staging app on the server device, Wi-Fi staging will use that device as a hotspot and wait for a client to connect to it. The configuration will be distributed to the client device once communication is established between the client and the server device.

Staging Devices

Wi-Fi Staging requires two steps:

- 1. Setting up a master device to act as a server (see next section).
- 2. Setting up the client device (see Set Up Client Devices on page 78).

Set Up a Device as a Server

Wi-Fi Staging provides two kinds of configurations for a master device acting as a server through a hotspot. Setup of the server device will differ based on the staging configuration your choose:

- **Basic Configs** include the most common system settings:
 - System language
 - Bluetooth and NFC
 - System volume
 - Location
 - Network
 - File download
 - Application installation or launch
- Advanced Configs allow you to stage your devices with .xml files

The hotspot on the server device will be named HONEYWELL_WIFI_STAGING.

- **Note:** We recommend starting the server before setting any clients because the clients require more time and power to scan and search for the hotspot signal if the server is not created in advance.
- **Note:** To control bandwidth usage, the server side of Wi-Fi Staging has a maximum limitation of 10 concurrent client connections. If more than 10 client devices attempt to connect to the server device at the same time, staging of some of those clients will be delayed until client connections become available as the staging process progresses.

Basic Configuration

Basic configuration includes the most common system settings.

- 1. Launch the Wi-Fi Staging app on the server device by tapping **Settings** > **Honeywell Settings** > **Wi-Fi Staging**.
- 2. Tap **Basic Configs** to start the configuration wizard.
- 3. **System language**: Tap + to add a language. At least one language must be selected. Tap **NEXT**.
- 4. **Connection preferences**: Enable Bluetooth and/or NFC. They are disabled by default. Tap **NEXT**.
- 5. **Sound preferences**: Adjust the default volume for each type of audio by dragging the slider, then tap **NEXT**.
- 6. Location setting: Enable the location switch. It is disabled by default. Tap NEXT.
- 7. **Network & Internet**: You have the option to set up a network connection if, for example, you want to register devices to an MDM system or the devices need to use applications that require network access.

If you do not want to set up a network connection, tap **SKIP** and proceed to Step 9.

If you want to set up devices to connect to a Wi-Fi access point, enter the network information:

- a. Tap Wi-Fi Security and select either OPEN or WPA/WPA2.
- b. Enter the Wi-Fi SSID. This field cannot be empty. Then tap **OK**.
- c. Enter the Wi-Fi password. The password must be between 8 and 63 characters long. If you selected WPA/WPA2 a password is required.
- d. Tap **NEXT**.
- 8. **Files & Apks**: (This option will not display if you chose to skip the network settings in Step 7.) Enter the locations (URLs) of the files to be downloaded. The URL should end with the file that you want to download. Wi-Fi Staging will name the downloaded file with the file name in the URL.
 - For security, only Local Area Network URLs are supported. Wi-Fi Staging will ignore URLs from Wide Area Networks.

- Supported network protocol is HTTP or HTTPS.
- APK files are installed silently and automatically after download.
- Optional: You can include a file's hash in the file name. Wi-Fi Staging supports hash algorithms SH1 and SHA256.
- 9. **Final Setting**: Select whether you want to reboot the device after staging is complete. You can also specify an action (intent) to launch Android activities.
- 10. **Confirm & Staging:** Review the items you have configured. Tap **Confirmed, start staging now!** to begin. If you need to change a setting, tap the Back button to return to that screen.

Wi-Fi Staging will start a hotspot on the server device and wait for clients to connect.

11. Proceed to Set Up Client Devices on page 78.

Configurations will be distributed to any client that connects to the server device. Once the data transmission finishes successfully, the name and serial number of the configured client will display in the Wi-Fi Staging app on the server device, and the client device will skip the Android setup wizard.

Note: If you included a file's hash in Step 8, Wi-Fi Staging will validate that the hash of the file downloaded to a device matches what you specified. If the downloaded file's hash does not match, the file will be removed from the device.

Advanced Configuration

Advanced configuration allow you to stage your devices with one of more .xml files created by EZConfig or Enterprise Provisioner. For more information about generating .xml files, see the *PowerTools User Guide* or the *Enterprise Provisioner User Guide*.

- **Note:** Advanced Configuration supports .xml files only. Other file types will be ignored.
- **Note:** Do not change the default names of .xml files. (For example, DeviceConfig.xml is acceptable, but DeviceConfig1.xml is not.)
 - 1. Choose one device to act as the server.
 - 2. Launch Wi-Fi Staging app on the server by tapping **Settings > Honeywell Settings > Wi-Fi Staging**.
 - 3. Tap Advanced Configs.
 - 4. Tap File directory.
 - 5. Specify where on the server device the .xml files to be downloaded are located.
 - 6. Tap **NEXT**.
 - 7. Choose the files to be applied. Tap **NEXT**.
 - 8. Review the files you have selected. If you need to change any files, tap the Back button. Otherwise, tap **Confirmed, start staging now!** to begin.

Wi-Fi Staging will start a hotspot on the server device and wait for clients to connect.

9. Proceed to Set Up Client Devices on page 78.

Set Up Client Devices

The Wi-Fi Staging client runs automatically on the initial boot of a new device. However, it must be started manually on existing devices.

New Devices

This section applies to new, out-of-the box devices only. For existing devices, see the next section.

- 1. Set up a server device (see page 75).
- 2. Place the new devices to be configured within 1 meter (3 feet) of the server device and turn them on.

When a new device boots up and begins the setup wizard, it will attempt to retrieve configuration from the server device, and a staging progress screen will display.

Note: Client devices should be kept on the Android Welcome or setup wizard screen during staging. If you finish the setup wizard manually the client side of Wi-Fi Staging will stop running.

Configurations will be distributed to any client that connects to the server device. Once the data transmission finishes successfully, the name and serial number of the configured client will display in the Wi-Fi Staging app on the server device, and the client device will skip the Android setup wizard.

Existing Devices

To start the Wi-Fi Staging client on an existing device:

- 1. Set up a server device (see page 75).
- Turn on the client device and launch the Wi-Fi Staging app by tapping Settings
 Honeywell Settings > Wi-Fi Staging.
- 3. Tap To be Staged.
- 4. A message will display notifying you that the Wi-Fi settings on the client device will be reset as part of the staging process. Tap **OK** to confirm you wish to proceed.

Staging will begin and a progress screen will display.

5. Place the device within 1 meter (3 feet) of the server device and it will begin searching the server hotspot for a configuration.

The client devices will attempt to retrieve configuration from the server device and a staging progress screen will display. Once the client device receives and applies the configuration successfully, the progress screen will be dismissed.

Note: To stop the staging process on an existing device, tap the Back button on the client device.

Log Files

Wi-Fi Staging saves a key process and exception log on the device in the following directory: /sdcard/honeywell/Android/data/com.honeywell.wifistaging/Log/

This directory can be accessed through USB if Provisioning Mode is enabled. See your device's user guide for more information.

CHAPTER

7 MANAGE AND MAINTAIN THE COMPUTER

Use this chapter to understand how to upgrade software, reset and maintain the computer.

About Software Updates

Honeywell provides patches and security updates for existing software products at no additional charge. Software upgrades (from one major version to another) may involve additional charges. Some licensed software that Honeywell distributes requires user registration and log in before the software can be downloaded.

Support for Honeywell Safety and Productivity Solutions products is available online through the Technical Support Portal.

Software downloads can be accessed through the Technical Support Downloads Portal.

- 1. Go to www.honeywellaidc.com.
- 2. Select **Resources > Software**.
- 3. Click on the Technical Support Downloads Portal link, https://hsmftp.honeywell.com.
- Create an account if you have not already created one. You must login to download the software.
- 5. Install the *Honeywell Download Manager* tool on your workstation (e.g., laptop or desktop computer) prior to trying to download any files.
- 6. Locate the app or upgrade you want to download in the Software directory tree.
- 7. Select **Download**. Follow the prompts to download the file.

About Transferring Files via USB Connection

If you plan on using a USB connection to transfer files to the mobile computer, make sure you set the USB connection to allow file transfers. To learn more, see Configure USB Connection and Transfer Files on page 19.

Install Software Apps with AutoInstall

Important: The Dolphin CT40 must have power for the entire length of the install process or it could become unstable. Do not attempt to remove the battery during the process.

- 1. Swipe up from the bottom of the Home screen to access all apps.
- 2. Tap Settings 🙆 > Honeywell Settings > Provisioning mode.
- 3. Tap the toggle button to turn Provisioning mode **On**.
- 4. Save the Android application file (*.zip or *.apk) in one of the following folders on the CT40 mobile computer:
 - Internal shared storage\honeywell\autoinstall Files saved to this folder for installation, do not persist when a Full factory reset or Enterprise data reset is performed.
 - **IPSM card\honeywell\autoinstall** Files saved to this folder for installation, do not persist when a Full factory reset is performed. However, the software does persist if an Enterprise data reset is performed.
- 5. Swipe up from the bottom of the Home screen to access all apps.
- 6. Tap AutoInstall Settings 🥂 and verify Autoinstall is enabled 🗹.
- 7. Tap **Packages Update** from the AutoInstall Settings screen.

If required by the app, the computer may automatically initiate a reboot before starting the installation process. When the installation is finished, a message appears or the unit finishes rebooting and the lock screen appears.

8. Once installation is complete, turn Provisioning mode Off.

Note: Some updates do not require the computer to reboot before installation.

Optional microSD Card Method

The CT40 comes equipped with a microSD card socket. You can install an upgrade from a microSD card you insert in the computer.

- **Important:** The Dolphin CT40 must have power for the entire length of the install process or it could become unstable. Do not attempt to remove the battery during the process.
 - 1. On the CT40, swipe up from the bottom of the Home screen to access all apps.
 - 2. Tap Settings 🔯 >Honeywell Settings > Provisioning mode.
 - 3. Tap the toggle button to turn Provisioning mode **On**.
 - 4. Tap AutoInstall Settings 🥝. Verify Autoinstall is enabled 🗹.
 - 5. Press and hold the **Power** button, and then tap **Power off**.

- 6. On your workstation (e.g., laptop, desktop computer), format the microSD card and create a **\honeywell\autoinstall** folder on the root of the card.
- 7. Save the upgrade file in the **autoinstall** folder.
- 8. Install the microSD card in the CT40, and then press the **Power** button.

The computer automatically runs the upgrade found in the autoinstall folder on the card. The system update screen appears during the upgrade process. When the upgrade is finished, the lock screen appears.

9. Once installation is complete, turn Provisioning mode Off.

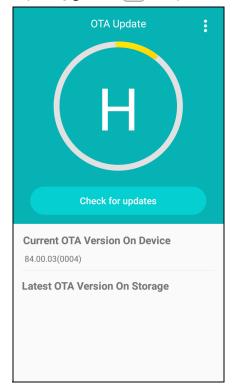
About the Honeywell Upgrader

Use the Honeywell Upgrader app (HUpgrader) to check for and install OTA updates, and view the current OTA version installed on the computer.

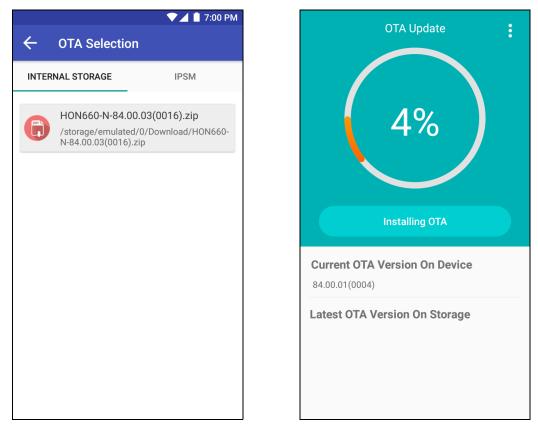
Install OTA Updates

To use the HUpgrader to install an OTA update file downloaded from the Technical Support Downloads Portal:

- 1. Save the OTA file (*.zip) the following folder on the CT40 computer:
 - Internal shared storage\Download
- 2. Tap **HUpgrader** Q to open the Honeywell Updater app.



- 3. Tap ; and then tap **Select OTA from storage**.
- 4. Select the storage location (i.e., Internal Storage) where you saved the file.
- 5. Tap the OTA update file. The computer examines the file, and then starts the installation.



6. Once the installation is complete (100%), select **OK** when prompted to **Reboot** the computer. The computer reboots and finishes the update.

Restart (Reboot) the Computer

You may need to reboot the computer to correct conditions where an application stops responding to the system.

- 1. Save your files and close any open applications.
- 2. Press and hold the **Power** button until the options screen appears.
- 3. Tap **Restart**. The computer restarts.

If the touch panel display is unresponsive:

• Press and hold the **Power** button for approximately 8 seconds until the computer reboots.

About an Enterprise Data Reset

You can perform an Enterprise data reset if a Reboot did not improve the condition and all other troubleshooting methods have not resolved the issue. This method provides a clean configuration for troubleshooting by erasing all data from the Internal shared storage location on the computer. Data is not erased from the IPSM Card location.



Caution: An Enterprise data reset results in data loss, only perform this procedure if all other recovery methods have failed. All personal content is erased including, but not limited to emails, pictures, contacts, Google account information, system settings and app settings.

Note: This method of recovery may not be available if your system administrator has set policies to prevent the reset use.

Before You Begin

- If you recently reset your Google Account password, wait 24 hours before performing a Enterprise data reset.
- Make sure you have your screen lock password, PIN or pattern if you activated one. You will need this to reset the computer.
- If you have a Google Account, back up your data and settings to your Google Account so you can restore them if needed.
- Connect the computer to an external power source or make sure you have a full battery charge.
- Make sure you have an Internet connection.

Enterprise Data Reset the Computer

- 1. Swipe up from the bottom of the Home screen to access all apps.
- 2. Select Settings 🙆 > System > Advanced > Reset options.
- 3. Tap Enterprise data reset.
- 4. Tap Reset Phone.
- 5. If prompted, type your screen lock security pattern, PIN, or password and tap next (>>>).
- 6. Tap **Erase Everything**. A message appears informing you an Enterprise data reset is being performed.

About a Full Factory Reset

A full factory reset should only be performed if you have exhausted all other troubleshooting options. This method reverts the computer back to the factory state by erasing all data in Internal shared storage and the IPSM Card storage locations on the computer.



Caution: A Full factory reset results in data loss. Perform this procedure only if all other recovery methods have failed and have no other option. All personal content is erased including, but not limited to emails, pictures, contacts, Google account information, system settings and app settings.

Note: This method of recovery may not be available if your system administrator has set policies to prevent the reset use.

Before You Begin

- If you added a Google Account to the Dolphin CT40 series computer, make sure you have your Google username and password associated with the computer. If you do not have the username and password, you will not be able to use the computer after the reset. This is a security measure that prevents unauthorized users from using the device if they try a Full factory reset.
- If you did not add a Google Account to the computer, the extra security level is not enabled and you will not need a Google username and password.
- If you recently reset your Google Account password, wait 24 hours before performing a Full factory reset.
- Connect the computer to an external power source or make sure you have a full battery charge.
- Make sure you have an Internet connection.

Full Factory Reset the Computer

- 1. Swipe up from the bottom of the Home screen to access all apps.
- 2. Select Settings 🙆 > System > Advanced > Reset options.
- 3. Tap Erase all data (factory reset).
- 4. Tap Reset Phone.
- 5. If prompted, type your screen lock security pattern, PIN, or password and tap next (>).
- 6. Tap **Erase Everything**. A message appears informing you an Enterprise data reset is being performed.

Clean the Computer

Standard Models

To keep the computer in good working order, you may need to clean the scanner window, color camera window, and the touch screen. Clean the windows and the touch screen as often as needed for the environment in which you are using the computer. To learn more about cleaning our disinfectant-ready CT40 models, see the Health Care Models section.

Approved Cleaning Solutions

The computer withstands application of the following cleaning agents when applied to a clean soft cloth and removed immediately with a dry soft cloth:

- Acetic acid, 10% in water
- Ethyl alcohol, 10% in water
- Mild soap solutions

Safe Cleaning Procedure

- 1. Turn off the computer.
- 2. Ensure that the battery is properly installed in the computer to prevent liquid from entering the electronics.
- 3. Apply the approved cleaning solution to a clean soft cloth and wring out the excess.
- 4. Wipe off the scanner window, camera lens and flash area. Do not allow any abrasive material to touch these surfaces.
- 5. Wipe dry.
- 6. Let the computer completely air dry before using again.

Health Care Models

Providing patients with a safe environment for their care and recovery requires a commitment to hand hygiene and the proper cleaning of the equipment used by health care professionals. Honeywell offers white disinfectant-ready CT40 models that are designed to resist the effects of harsh chemicals in a health care environment. As many harsh cleaning solutions can damage certain plastics, the following list of cleaning solutions are safe to use with disinfectant-ready CT40 mobile computers.

Approved Cleaning Solutions

- **Note:** The following cleaning solutions have been tested to assure safe cleaning of your disinfectant-ready Dolphin CT40 housing. They are the only solutions approved for use with these health care models. Damage caused by the use of cleaners other than those listed below may not be covered by the warranty.
 - PDI Easy Screen® Cleaning Wipe
 - PDI Sani-Cloth® AF3 Germicidal Disposable Wipe
 - PDI Sani-Cloth[®] Bleach Germicidal Disposable Wipe
 - PDI Sani-Cloth® HB Sani-Germicidal Disposable Wipe
 - PDI Super Sani-Cloth® Germicidal Wipe
 - Sani Professional[®] Disinfecting Multi-Surface Wipes
 - Sani-Hands[®] instant Hand Sanitizing Wipes
 - Clorox Dispatch[®] Hospital Cleaner Disinfectant Towels with Bleach
 - Clorox Formula 409[®] Glass and surface Cleaner
 - Clorox Healthcare® Bleach Germicidal Wipes
 - Clorox Healthcare® Multi-surface Quat Alcohol Wipes
 - 10% Bleach (Sodium Hypochlorite 0.55%?and 90%Water Solution
 - Isopropyl alcohol 55%
 - Diversey Oxivir[®] Tb Wipes
 - Diversey virex[®] II 256 One -Step Disinfectant Cleaner
 - Medipal[®] Alcohol Wipes
 - Progressive Products Wipes Plus®
 - Sterets Alcowipe®
 - Veridien Viraguard®
 - Medicinal alcohol 75%
 - Isopropyl Alcohol Wipes 70%
 - sodium hypochlorite solution 0.05%
 - Dimethyl benzyl ammonium chlorides 0.14%
 - Dimethyl benzyl ammonium chlorides 0.125%
 - Sodium hypochlorite 0.55%

Safe Cleaning Procedure

Always follow your organization's infection-control policies and instructions provided by the disinfectant chemical manufacturer to determine the frequency and duration with which the following cleaning procedure should be performed.

- 1. Turn off the computer.
- 2. Ensure that the battery is properly installed in the computer to prevent liquid from entering the electronics.
- 3. Apply the approved cleaning solution to a sterile cloth if one is not provided by the disinfectant chemical manufacturer.
- 4. Wipe all surfaces of the Honeywell computer with the moistened cloth for the time required by the disinfectant solution.
 - Avoid pooling the cleaning solution on any part of the product to prevent the liquid from gaining access to the inside of the device.
 - The touch screen, scanner and camera windows, buttons and connector area require the most attention to avoid liquid entering the device.
 - Keep a dry sterile cloth ready to dry the device after cleaning.
- 5. Use a cotton-tipped swab to clean between the buttons and in other recessed areas of the computer.
- 6. The cradle contacts should be cleaned monthly with a cotton-tipped swab dipped in isopropyl alcohol to provide the ideal charger-to-battery contact.
- 7. Let the computer completely air dry before turning the power and/or placing it in a charger.

About the Touch Screen and Camera/Scanner Windows

After cleaning and disinfecting the Honeywell computer, it is recommended that the display or lens area be cleaned with glass cleaner to remove any streaking left from the previous cleaning process.

- 1. Lightly moisten a lint-free sterile cloth with the approved glass cleaner.
- 2. Wipe the display or lens area of the device briefly and quickly wipe dray to remove streaks or spots.

APPENDIX

SPECIFICATIONS

Computer Agency Information

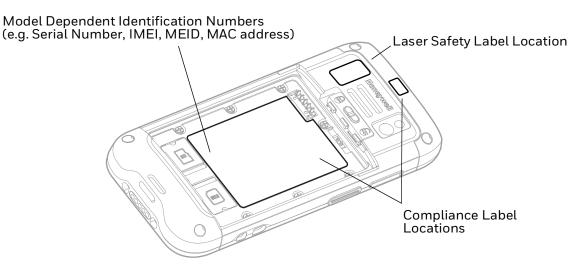
Dolphin CT40 mobile computers meet or exceed the requirements of all applicable standards organizations for safe operation. The best way to ensure safe operation is to use the mobile computer according to the agency guidelines on the product regulatory sheet, quick start guide, battery insert and in this user guide. Read all guidelines before using your computer.

Product documentation is available for download from www.honeywellaidc.com.

Public certificates are available for download from www.honeywellaidc.com/compliance.

Label Locations

Labels inside the battery compartment contain information about the computer including, compliance information, model number, serial number, IMEI number (CT40-L1N models only) and MAC address. Laser safety labeling is located on the back of the computer.



Physical and Environmental Specifications

- 1. Go to www.honeywellaidc.com.
- 2. Type **CT40** in the Search box and then press **Enter**.
- 3. Locate the **Products** tab.
- 4. Click the red arrow under the Dolphin CT40 Handheld Computer description.
- 5. Select one of the following:
 - Specifications

View System Architecture, Wireless Connectivity, Mechanical, and Environmental specifications.

Documents

Download the Data Sheet, Accessory Guide, Quick Start Guide, User Guide, Regulatory Information, Battery Information and other product documentation.

Imager Specifications

The Dolphin CT40 series offers four Honeywell high-performance Imager options:

- N3601 Imager
- N6603 Slim Imager
- N6703 Ultra-Slim Imager
- N6803 FlexRange Imager

Bar Code Symbologies

The computer supports the following bar code symbologies:

1D Symbologies		2D Symbologies		Postal Codes	
	Default		Default		Default
Codabar	Enabled	Aztec Code	Enabled	China Post	Disabled
Code 39	Enabled	Codablock A	Disabled	Korean Post	Disabled
Code 11	Disabled	Codablock F	Disabled	2D Postal Settings	Disabled
Code 93	Disabled	DataMatrix	Enabled		
Code 128	Enabled	DotCode	Disabled		
Composite	Disabled	Grid Matrix	Disabled		
EAN-8	Enabled	HanXin	Disabled		
EAN-13	Enabled	Maxicode	Disabled		
GS1-128	Enabled	Micro PDF 417	Disabled		
GS1 DataBar	Disabled	PDF 417	Enabled		

1D Symbologies		2D Symbologies		Postal Codes	
	Default		Default		Default
IATA 2 of 5	Disabled	QR Code	Enabled		
Standard 2 of 5	Disable	OCR	Disabled		
Interleaved 2 of 5	Enable	Digimarc	Disabled		
Matrix 2 of 5	Disable	TLC 39	Disabled		
MSI	Disable				
Telepen	Disable				
Trioptic	Disable				
UPC/EAN Settings	Enabled				
UPC-A	Enabled				
UPC-E	Enabled				

Note: To learn about changing the symbology settings, see Change the Scanner Settings on page 3-32.

N3601 Imager Reading Distances

Note: Time to Read and Depth of Field are impacted if the bar code symbol is at the edge of the image.

Focus		Standard Range	Standard Range		
Symbology		Near Distance	Far Distance		
100% UPC-A	mm	61	470		
	in.	2.4	18.5		
5 mils Code 39	mm	79	175.3		
	in.	3.1	6.9		
10 mils Code 39	mm	31	455		
	in.	1.2	17.9		
20 mils Code 39	mm	66.04	655.3		
	in.	2.6	25.8		
15mils Code 128	mm	61	599.4		
	in.	2.4	23.6		
6.7 mils PDF 417	mm	64	203.2		
	in.	2.5	8.0		
15 mils QR	mm	61	270		
	in.	2.4	10.6		

Guaranteed Specs

Typical Specs

Focus		Standard Range	
Symbology		Near Distance	Far Distance
100% UPC-A	mm	61	521
	in.	2.4	20.5
5 mil Code 39	mm	76.2	188
	in.	3.0	7.4
10 mil Code 39	mm	31	455
	in.	1.2	17.9
20 mil Code 39	mm	66.04	655.3
	in.	2.6	25.8
15mil Code 128	mm	61	599.4
	in.	2.4	23.6
6.7 mil PDF 417	mm	64	203.2
	in.	2.5	8.0
15 mil QR	mm	51	305
	in.	2.0	12

N3601 Imager Field of View/Resolution

Focus	Standard Range (SR)
Horizontal Field Angle (degrees)	±24.5 ±1.5°
Vertical Field Angle (degrees)	±18.5 ±1.5°

Note: DPI can be calculated based on the following formula: Horizontal DPI = 832 pixels/width of horizontal field of view (inches) Vertical DPI = 640 pixels/width of vertical field of view (inches)

N6603 Slim Imager Reading Distances

Note: Time to Read and Depth of Field are impacted if the bar code symbol is at the edge of the image.

Guaranteed Specs

Focus		Standard Range	
Symbology		Near Distance	Far Distance
5 mils Code 39/128	mm	91.4	142.2
	in.	3.6	5.6
10 mils Code 39/128	mm	48.3	305
	in.	1.9	12.0
100% UPC	mm	53.3	384
	in.	2.1	15.1
6.7 mils PDF 417	mm	64	168
	in.	2.5	6.6
10 mils DataMatrix/	mm	74	185.4
Aztec	in.	2.9	7.3

Typical Specs

Focus		Standard Range	
Symbology		Near Distance	Far Distance
5 mils Code 39/128	mm	64	163
	in.	2.5	6.4
10 mils Code 39/128	mm	28	330.2
	in.	1.1	13.0
100% UPC	mm	46	419.1
	in.	1.8	16.5
6.7 mils PDF 417	mm	46	185.4
	in.	1.8	7.3
10 mils DataMatrix/	mm	53.3	203.2
Aztec	in.	2.1	8.0

N6603 Slim Imager Field of View/Resolution

Focus	Standard Range (SR)
Horizontal Field Angle (degrees)	±21.2 ±3.5°
Vertical Field Angle (degrees)	±16.5 ±3.5°

Note: DPI can be calculated based on the following formula: Horizontal DPI = 832 pixels/width of horizontal field of view (inches) Vertical DPI = 640 pixels/width of vertical field of view (inches)

N6703 Ultra-Slim Imager

Time to Read and Depth of Field are impacted if the bar code symbol is at the edge of the image.

Guaranteed Specs

Focus		Standard Range	
Symbology		Near Distance	Far Distance
3 mils Code 39	mm	129.03	164.1
	in.	5.08	6.46
5 mils Code 39	mm	79	270
	in.	3.11	10.63
10 mils Code 39	mm	34.04	450.1
	in.	1.34	17.72
20 mils Code 39	mm	38.1	674
	in.	1.50	26.53
13 mils 100% UPC-A	mm	38.1	515
	in.	1.50	20.27
13 mils 20% UPC-A	mm	83.1	205
	in.	3.27	8.07
15 mils Code 128	mm	36.1	572.01
	in.	1.42	22.52
10 mils Data Matrix	mm	83.1	236
	in.	3.27	9.29
5 mils PDF 417	mm	119	177.04
	in.	4.68	6.97
6.7 mils PDF 417	mm	96.01	236
	in.	3.78	9.29
6.7 mils QR	mm	123	147.1
	in.	4.84	5.79
15 mils QR	mm	33.02	390
	in.	1.30	15.35

Typical Specs

Focus		Standard Range	
Symbology		Near Distance	Far Distance
3 mils Code 39	mm	106	176.02
	in.	4.17	6.93
5 mils Code 39	mm	70	301
	in.	2.75	11.85
10 mils Code 39	mm	29	517
	in.	1.14	20.35
20 mils Code 39	mm	35.1	800.1
	in.	1.38	31.5
13 mils 100% UPC-A	mm	34.04	573.02
	in.	1.34	22.56
13 mils 20% UPC-A	mm	79	228.1
	in.	3.11	8.98
15 mils Code 128	mm	34.04	650
	in.	1.34	25.59
10 mils Data Matrix	mm	72	297
	in.	2.83	11.69
5 mils PDF 417	mm	105	181
	in.	4.13	7.12
6.7 mils PDF 417	mm	84.1	244.1
	in.	3.31	9.61
6.7 mils QR	mm	105	169
	in.	4.13	6.65
15 mils QR	mm	27	414.02
	in.	1.06	16.30

N6703 Imager Field of View/Resolution

Focus	Standard Range (SR)
Horizontal Field Angle (degrees)	48 ± 2°
Vertical Field Angle (degrees)	31 ± 2°

DPI can be calculated based on the following formula: Horizontal DPI = 1280 pixels/width of horizontal field of view (inches) Vertical DPI = 800 pixels/width of vertical field of view (inches)

N6803 FlexRange Imager

The depth of field measurements used the following parameters:

- Distances are measured from the front of the Imager.
- +23°C (+73°F), 200 lux for guaranteed, 200 lux for typical.
- Photographic quality codes
- **Note:** Time to Read and Depth of Field will be impacted if the bar code symbol is at the edge of the image.

Guaranteed Specs

Focus		Standard Range	Standard Range		
Symbology		Near Distance	Far Distance		
5 mils Code 39	mm	138	365		
	in.	5.43	14.4		
10 mils Data Matrix	mm	152	387		
	in.	6	15.23		
10 mils Code 39	mm	94	1198		
	in.	4	47.2		
13 mils UPC-A	mm	68	1437		
	in.	3	57		
15 mils Code 128	mm	66	1571		
	in.	3	62		
20 mils Code 39	mm	63	2161		
	in.	3	85.1		
100 mils Data Matrix ¹	mm	-	4505		
	in.	-	177.4		
55 mils Code 39 ¹	mm	-	6546		
	in.	-	258		
100 mils Code 39 ^{1, 2}	mm	-	9843		
	in.	-	388		

¹ Minimum distance depends on the lenght of the barcode.
 ² Typical code wide to narrow elemental ratio is 3:1. Minimum 100 mils code height of 3 inches.

Typical Specs

Focus		Standard Range	
Symbology		Near Distance	Far Distance
5 mils Code 39	mm	122	414
	in.	5	16.3
10 mils Data Matrix	mm	135	419
	in.	5.3	17
10 mils Code 39	mm	85	1368
	in.	3.4	54
13 mils UPC-A	mm	60	1600
	in.	2.4	63
15 mils Code 128	mm	58	1894
	in.	2.3	75
20 mils Code 39	mm	56	2645
	in.	2.2	104.1
100 mils Data Matrix ¹	mm	-	5641
	in.	-	222.1
55 mils Code 39 ¹	mm	-	7159
	in.	-	282
100 mils Code 39 ^{1, 2}	mm	-	10815
	in.	-	426

 2 Typical code wide to narrow elemental ratio is 3:1. Minimum 100 mil code height of 3 inches.

N6803FR Field of View/Resolution

Near Field Optical System

- Horizontal FOV: 48°
- Vertical FOV: 21°
- **Note:** DPI can be calculated based on the following formula: Horizontal DPI = 1920 pixels/width of horizontal field of view (inches) Vertical DPI = 800 pixels/width of vertical field of view (inches)

Far Field Optical System

- Horizontal FOV: 20°
- Vertical FOV: 12°

Note: DPI can be calculated based on the following formula: Horizontal DPI = 1280 pixels/width of horizontal field of view (inches) Vertical DPI = 800 pixels/width of vertical field of view (inches) Honeywell 9680 Old Bailes Road Fort Mill, SC 29707

www.honeywellaidc.com